

# TIGERVIEW

Vol. 33, No. 9, Oct. 1979



Our New Freighters,  
On the Line at Boeing.  
(See "Our Cover", inside front cover.)

**\*In This Issue... Your New  
Travel Benefits Brochure.**  
Please Pull Out and Save

*For Judgement, Courage*

## Captain Petrick Receives First Prescott Award



*Captain Petrick, left, Tom Grojean, with Prescott Award.*

At a dinner in San Mateo, California, last September 15, Flying Tigers' Captain Richard Petrick received a standing ovation from his fellow pilots. And had they known about the party, another 115 people would have cheered the loudest.

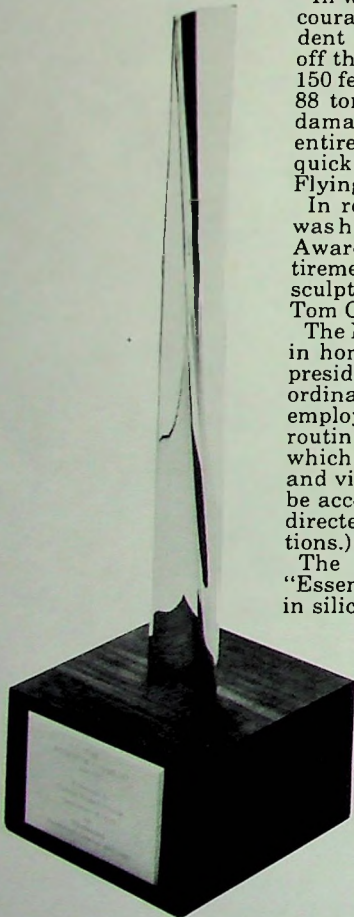
The 115 others — 107 passengers and a crew of eight aboard a 727 passenger jet — were taxiing across an active runway at Chicago's O'Hare International Airport last February at the same time that Captain Petrick's 747 jetfreighter was cleared for landing following a flight from Asia.

In what was later described as an act of outstanding courage, judgement and skill, Captain Petrick, a resident of Los Altos, California, swerved his giant jet off the runway, skidding into a snowbank more than 150 feet away. The jetfreighter, loaded with more than 88 tons of cargo, suffered more than \$15 million in damages, including a collapsed landing gear, and an entire engine ripped off the plane. But as a result of his quick action, no one — including the six aboard the Flying Tigers jetfreighter — was injured.

In recognition of his performance, Captain Petrick was honored with the first Robert W. Prescott Memorial Award, presented during a Flying Tigers pilots' retirement dinner in San Mateo. Presentation of the sculptured award was made by the airline's President Tom Grojean.

The Robert W. Prescott Memorial Award, established in honor and memory of Flying Tigers' founder and president of 33 years, was initiated to recognize extraordinary individual achievement by Flying Tiger Line employees or others. The award will be presented non-routinely at the discretion of the award committee, which includes the chairman of the board, president and vice president-public relations. (Nominations will be accepted for the award at any time, and should be directed in writing to the vice president of public relations.)

The striking Robert W. Prescott Award — called "Essence of Flight" — was conceived by Jack Brogan in silicone bronze and Brazilian rosewood. Brogan, a California artist, designer and engineer whose work has received wide acclaim throughout the United States and Europe, and has been involved in major commissions for the National Aeronautic and Space Administration (NASA), among which is the Kittyhawk Award presented to the first Apollo astronauts, and outstanding work for the Museum of Modern Art in New York.



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## OUR COVER

On the production line at Boeing facilities in Everett, Washington, Flying Tigers' two new B747-200 jetfreighters are readied for roll-out. The two freighters — the airline's first new B747s — will join Flying Tigers' fleet of converted passenger jumbo jets within the next several weeks, and will be dedicated in the names of Flying Tigers founders Robert W. Prescott and Tom Hayward. (More on the new aircraft in the next issue of *Tigereview*.)

*Tigereview* is published monthly by the Public Relations Department, Flying Tiger Line, 7401 World Way West, Los Angeles International Airport, P.O. Box 92935, Los Angeles, CA 90009.

**Nissen Davis**  
Vice President,  
Public Relations

**Colleen Ferguson**  
Editor

**Margi Falk**  
Editorial Assistant

*Flying Tiger Line is a Tiger International Company.*

## Number of New Services Introduced Around the System

Flying Tigers has announced a number of new services: five new prime-time flights and one daylight flight to and from its Chicago hub, providing expanded service throughout its domestic system; four inbound and four outbound daily jettfreighter flights in Atlanta, representing a major expansion of airfreight service to and from Hartsfield International Airport there; scheduled prime-time service from Los Angeles to Dallas/Fort Worth and Atlanta; and new through-service from Philadelphia to Los Angeles.

### Chicago

"This expanded prime-time and daylight service will provide our shippers with greater capacity and more frequent access to major markets throughout our domestic system," said Pete Hubbard, regional vice president-Midwest. "East Coast shippers can now take advantage of prime-time service to the southwest while Cincinnati can connect with domestic and international flights through access to our Chicago hub operations."

Hubbard said flight #441 will provide DC-8 jettfreighter service from Atlanta Tuesday through Saturday at 3:30 a.m. arriving in Chicago at 4:10, departing at 5:20 and arriving in Dallas at 7:45 a.m. Flight #441 continues from Dallas at 8:45 a.m. and arrives in Houston at 9:50 a.m.

The second new prime-time flight through the Chicago hub, flight #145, departs Philadelphia at 1:15 a.m. Tuesday through Saturday arriving in Chicago at 2:20 a.m. It leaves Chicago at

*(Continued on Page 2.)*

## CAB Gives Approval to Serve Canada

The Civil Aeronautics Board has approved Flying Tigers' application to provide scheduled jettfreighter service between the United States and Canada.

Russ Emerson, senior vice president-scheduled services, said the airline anticipates President Carter will approve the CAB order within the next 60 days. Flying Tigers must also gain concurrence from the Canadian Transportation Commission.

Emerson indicated that the airline plans to inaugurate scheduled service to Montreal and Toronto via Chicago next year.

## After More than a Year

# Flying Tigers' 747s Now Serving Osaka

Following postponement of more than a year, Flying Tigers has inaugurated scheduled B747 jettfreighter service to and from Osaka, Japan.

Herman Spegel, general manager-Japan, said flight #72 arrives Monday, Wednesday, Thursday and Saturday at 6:20 p.m. from Seoul, Korea and departs at 7:20 p.m., continuing on to Tokyo, Anchorage, San Francisco and Los Angeles. On Sunday, flight #73 arrives at 3:30 p.m. and departs an hour later for Hong Kong and Singapore.

Flying Tigers first applied for permission to operate its B747 jettfreighters through Osaka — replacing its DC-8s — in August, 1978, but was held back by a limited number of slot times available for landing and the fear by local residents of increased noise levels.

The Japanese Ministry of Transportation recently approved the airline's request by gradually adding 80 wide-body slot times at Osaka International Airport to its original 100. This was achieved with the concurrence of 11 cities surrounding the airport, Spegel said. "Time has educated the people to the fact that the 747 is a quieter aircraft than, for example, the industry's present DC-8s or DC-10s," he noted.

In the past year, the transportation ministry presented figures to the local Osaka government officials detailing the beneficial impact of the quieter jettfreighters.

"Since Japan Air Lines flew its first 747 into Osaka in 1977, officials from

the Ministry of Transportation have closely monitored the noise and air pollution levels of the cities surrounding the airport," Spegel said. "The results: noise pollution has decreased nearly one-third, while air pollution has remained the same."

Government officials underscore the fact that the introduction of increased 747 service into Osaka will solve many problems that have plagued air carriers for the past five years. They single out the need for additional seats on passenger flights, coupled with increased train fares as well as satisfying foreign demands to increase wide-body service into Osaka. •

## Battle Named VP; McKittrick to GM-ATL

Dick Battle has been named vice president-personnel relations, and Bruce McKittrick has been appointed general manager-Atlanta.

### Battle

Battle, who was named director-personnel relations in May, 1979, has overall responsibility for personnel policies affecting the airline's 5,000 employees. He administers the company's training and organizational development, security, employment and staffing, labor relations, compensation and employee benefit programs.

*(Continued on Page 3.)*

## New Terminal Dedicated in Houston

Flying Tigers dedicated its new terminal building at Houston Intercontinental Airport on October 10 in conjunction with the airline's celebration of its tenth America-to-Asia anniversary.

Oriental lanterns, banners and music highlighted the evening reception and ceremonies held in the new facility and attended by airline, airport and city officials. Flying Tigers President Tom Grojean spoke to the guests, and presented Japan Consul General Kikuo Yoshida with a copy of a resolution subsequently flown to Houston's sister city in Japan, Chiba City, in observance of the airline's Asia anniversary.

The new Houston facility is a \$3 million all-metal building with a 20-door truck dock and 32,000 square feet of office and warehousing space. It is located in the southwest corner of the airport's air cargo area. Flying Tigers has served Houston with scheduled jettfreighter service since April, 1978. *(More on the Houston terminal and Tigers in the next issue of Tigereview.)*

# Tiger International to acquire Hall's Motor Transit Company

Wayne M. Hoffman, Chairman of Tiger International, Inc., and John N. Hall, Chairman of Hall's Motor Transit Company, announced that directors of Hall's have approved an agreement in principle under which Tiger will acquire Hall's in a stock and cash transaction.

Following execution of a definite merger agreement, it is planned that Tiger will make a cash tender offer for up to 880,000 of Hall's 1.96 million outstanding shares, at \$23 a share, and that the tender offer will be followed by a merger under which each of the remaining Hall's shares will be converted into one share of Tiger Common. It is the intention of the parties that the merger portion of the transaction will be on a tax-free basis to shareowners of Hall's.

It is possible that Tiger may decide to acquire up to 294,000 shares of Hall's in the open market prior to the commencement of the proposed tender offer, in which event the number of shares covered by the proposed tender offer would be reduced.

Approximately 48 percent of the stock of Hall's is owned by members of management and their families. It is expected that they will not tender shares in the proposed offer, but will await the exchange of shares in the merger. Certain of these persons have also agreed not to dispose of their Hall's shares to any other party for a period of time while the proposed merger is pending.

Hall's, founded in 1922 and headquartered in Mechanicsburg, Pennsylvania, is a motor freight common carrier. Its 1979 revenues will be approximately \$200 million, and its pre-tax income is expected to exceed \$10 million. Hall's ranks among the top dozen motor carriers in the nation in terms of

revenues. Its operating authority encompasses the industrial heartland of America, serving customers in 16 states, the District of Columbia and the Province of Quebec, Canada.

Hall's operates 53 freight terminals, owns 5,000 units of revenue equipment, and has 4,500 employees. The company is listed on the American Stock Exchange and has about 3,000 shareowners.

Tiger International had earlier withdrawn its proposal to acquire all the common stock of Telecom Corporation, a Houston-based trucking company. A price of \$21.50 per share, cash, was proposed on August 13, conditioned upon Telecom's not opposing the proposal.

Telecom's chairman, Grogan Lord, indicated that he was opposed to the proposal without specifying his reasons. Under these circumstances, Tiger indicated it had no desire to pursue the matter further.

Tiger International previously had expressed interest in acquiring Red Ball Motor Freight, Telecom's trucking operation.

## Manatt Named to Board of Directors

Charles T. Manatt, founding partner of the law firm Manatt, Phelps, Rothenberg & Tunney, has been elected to the Board of Directors of Flying Tigers' parent company, Tiger International.

Manatt, 43, received his Doctor of Jurisprudence from George Washington University Law School in 1962. In the course of his law career he has served as president of the San Fernando Valley Bar Association and has been a member of the board of trustees of the Los Angeles County Bar Association. Manatt's concentration in the areas of financial and corporate law has led to a long-standing affiliation with the banking industry. He is chairman of the board of the First Los Angeles Bank, president of the California Bankers Association, and is a member of the Administrative Committee for the Government Relations Council of the American Bankers Association.

Manatt is Chairman for the National Finance Council of the Democratic National Committee, and is actively involved with various community organizations focusing on education and the arts.

## New Services

(Continued from Page 1.)

3:55 a.m. and arrives in Los Angeles 6:15 a.m. Flight #145 adds new through service to the West Coast.

Flight #149 departs New York at 8: p.m. Tuesday and Friday and arrives in Detroit at 10:55 p.m. It leaves Detroit Tuesday through Saturday at 12:0 a.m. arriving in Chicago at 12:10 a.m. then continues to Los Angeles at 1:3 a.m., arriving at 3:55 a.m.

Flying Tigers' flight #247 originates in Cincinnati providing area shipper with access to the hub operation. The flight leaves Cincinnati at 11:05 p.m. Monday through Friday and arrives in Chicago at 11:00 p.m. It continues to San Francisco at 1:20 a.m., Tuesday through Saturday, arriving at 3:55 a.m.

Flying Tigers' flight #342 offers east-bound service departing Seattle at 8:50 p.m. Monday through Friday, arriving in Portland at 9:35 p.m. It departs for Chicago at 10:50 p.m. arriving at 4:30 a.m. The flight continues to Atlanta at 6:15 a.m. Tuesday through Saturday, arriving at 9:10 a.m. with through service to Charlotte, arriving at 11:15 a.m.

Daylight service westbound has been expanded with the inauguration of flight #741 offering 747 jettfreighter service from New York, leaving at 9:35 a.m. Tuesday through Saturday, arriving in Chicago at 11:00 a.m. The flight leaves Chicago at 1:30 p.m. and arrives in San Francisco at 3:50 p.m.

### Atlanta Service

Jay Tufts, Southern regional vice president, said the schedule, effective October 1, includes both scheduled prime-time and daylight services.

Flying Tigers began its scheduled Atlanta service in March, 1978. Tufts said the new flights, approximately doubling its previous lift capacity, reflects the increasing demand for reliable airfreight service by shippers in Atlanta, throughout Georgia and the Southeast.

The outbound flights and their destinations include: flight #342, departing at 10:10 a.m. and arriving in Charlotte at 11:15 a.m.; flight #2644, departing at 5:30 p.m. and arriving in San Juan at 9:00 p.m.; flight #441, departing at 3:30 a.m. and arriving in Chicago at 4:10 a.m.; and flight #147, departing at 3:40 a.m. and arriving in Los Angeles at 4:55 a.m.

The inbound flights to Atlanta include: flight #342 arrives from Chicago at 9:10 a.m.; flight #444 arrives from Los Angeles via Dallas/Fort Worth at 6:55 a.m.; flight #2641 arrives from San Juan at 2:00 a.m.; and flight #147 arrives from Charlotte at 2:20 a.m.

All flights are scheduled Tuesday through Saturday with the exception of flight #144, which operates Monday through Friday.

### LAX-DFW-ATL

LAX General Manager Jim Haggerty said the DC-8 jettfreighter will depart

# Get Away!

Don't miss Tigereview's center page supplement — starting on page 5 of this issue — outlining travel benefits for Flying Tigers employees and their families. Just pull the section out of the magazine, fold and keep handy for planning your reduced-rate travel.

Los Angeles International Airport at 10:00 p.m. Monday through Friday, arriving at Dallas/Fort Worth Regional Airport at 3:00 a.m. An hour later flight #444 will take off for Atlanta, arriving at 6:55 a.m.

"Flying Tigers new direct service to these key southern markets will provide shippers with later departures from the West Coast compared with transporting freight in the bellies of passenger aircraft, and will also provide the shipping public with earlier arrivals, greater lift and better connection with flights to Houston, Charlotte and San Juan," Haggerty said.

#### Philadelphia

The stretched DC-8 jetfreighter departs Philadelphia International Airport Tuesday through Saturday at 1:15 a.m. After a brief stopover at Flying Tigers' domestic hub in Chicago, flight #145 continues to Los Angeles International Airport, arriving at 6:15 a.m.

"This new service represents the first time we'll be able to fly between Philadelphia and Los Angeles without transloading cargo from one plane to another," said Bruce Barash, GM-PHL. "Previously, freight shipped from Philadelphia to Los Angeles was transloaded to another Flying Tigers' jetfreighter in Chicago." •

## Battle, McKittrick

*(Continued from Page 1.)*

Battle joined Flying Tigers in 1973 as manager of international relations. He was named director in 1975. Previously, he held management positions with Cessna Aircraft, Celanese Corporation and Cone Mills Corporation.

#### McKittrick

McKittrick joined Flying Tigers in 1969 as a sales trainee in Boston. He subsequently held positions including sales representative and account executive in Boston and manager-terminal sales for the New England area responsible for sales activities in New England and Eastern Canada. Most recently, he had moved to LAX as manager-terminal sales-Southwest, responsible for a three-state area and Mexico.

Before joining the airline, McKittrick was assistant manager for Cliveden Associates, management company of apartment houses and nursing homes.



Battle



McKittrick

# DOLLARS & SENSE

Highlighting services available to Flying Tigers and their families through the Flying Tigers Employee Credit Union.

## Do You Have an Urge to Splurge?

Most of us have the same problem lately: the paycheck doesn't seem to last from payment to payday. We know that inflation is a big contributor, but some of us have other difficulties — like compulsive buying — to fight with. Combined with inflation, compulsive buying can create financial disaster.

Wanting to spend money and being an uncontrollable overspender are two entirely different things. According to experts, it is not unhealthy to have an urge to splurge, especially if you pay cash. In fact, most experts agree that it's healthier to spend your money, or at least part of it, than to live sparingly. It is the act of buying, not the need, that drives the compulsive buyers. They are just as likely to go wild in a supermarket, drugstore, or office supply center as an expensive boutique.

If you have a compelling urge to splurge, you should try to do something about it before it's too late. There are cures. No matter what's behind bad spending habits, if they are becoming a serious problem, there are several national organizations that can help. Consumer Credit Counselors, for example, is a non-profit organization with 170 branches across the country. (For information on this and other organizations, call the credit union.)

The ways to control your income, to keep your family safe and solvent, are regular savings and careful spending. To be a careful spender, however, is easier said than done. It requires strategy and determination. Here are some suggestions which could help you make careful shopping a matter of habit.

**FOOD: Food is the biggest "unfixed" expenditure a family has. It can run out of control without giving advance notice. To reduce your grocery bill, always make a point to . . .**

— **Avoid impulse buying:** Shop alone, when you aren't hungry, and adhere strictly to a list.

— **Avoid name brands:** Buy plain label items that indicate the contents only. This can save you 10 to 40 percent without lowering the quality of the goods.

— **Take advantage of "loss leadering":** Most stores sell certain items at a loss in order to remain competitive. The trick is to distinguish the items that are truly discounted from those that only appear to be on sale and to remember that this loss is usually com-

pensated for by marking up other items like health and beauty aids. Careful reading of the food section of the newspaper will help you make the most of this situation.

— **Use cents-off coupons:** This can save you a lot of money, but only if you confine usage to necessary items and avoid expensive convenience foods.

— **Check the unit price:** The lower priced item is not necessarily the best buy. Only with unit pricing can you be certain. If your market doesn't provide this service, you can get a free "Family Shopping Guide," which will compute the unit price for you. Call or write the Department of Consumer Affairs, 1020 N. Street, Sacramento, Calif. 95814.

**CLOTHING: Like grocery bills, clothing bills can be reduced substantially by making an effort to . . .**

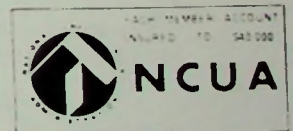
— **Avoid impulse buying:** Too often we tend to make shopping a leisure-time activity and end up spending money for things we don't need. Knowing exactly what you need and confining your shopping to those items will help curb this tendency.

— **Read labels:** Buying something that needs to be dry-cleaned adds to your expenses. Fiber content will also tell you a lot about comfort, durability and value.

— **Avoid fads:** Not only does faddish clothing have a short life span, it also tends to defy alteration (just ask anyone with a closet full of mini-skirts or Nehru jackets). In the long run, it is cheaper to pay more for something that you can wear for several seasons than to keep buying new clothes every season.

Put that money you save with good spending habits into savings at the Flying Tigers Employees Federal Credit Union. If you're not already a member, or if you need more information on the payroll deduction savings plan, just call, write or stop by . . . and start saving.

*Flying Tiger Employees Federal Credit Union is located at headquarters on the ground floor of the Lo-Tiger building. Telephone: 63084 or 67450. Mail code: K17.*



# Around The System

## Celebrating in SIN

### Tigers Take to the Out-of-Doors

*Singapore Flying Tigers got together recently to celebrate their nation's National Day, and submitted the following report to Tigereview:*

In keeping with the Singapore government's urgings for the tiny nation to develop into a "rugged society," Flying Tiger Line staff there decided to celebrate National Day on August 9 by "roughing it" on an off-shore island.

Mrs. Florence Goh, secretary to Sebastian Tan, regional manager for Southeast Asia, was responsible for organizing the all-night "camp-out."

Rugged was the word from the outset. Sleeping quarters, first intended to be a row of tents, gave way to three separate dormitories. The women were in one, the men in another, and nobody is quite sure who slept in the third.

There were suspicions voiced some days later that Roy King, general manager for Southeast Asia, may have been banished to the third dormitory. But other reports claimed he had actually caught the last cable car back to the main Singapore island. (Certainly Roy was strongly supporting the cable car story when he returned to Hong Kong!)



*Terminal Operations Supervisor Francis Tan, above center, provided music for the outing. With Tan are Traffic Agents Abdul Sathar, left, and Roger Foo.*



*Enjoying the SIN celebration are, above, l-r, Alvin Koh, cargo operations agent; GM-Southeast Asia Roy King; Francis Tan; Secretary Florence Goh; Roger Foo; Customer Service Agent Mary Choo; Jessie Phua, accounting clerk; Jessie Lau, customer service agent; Frankie Wang, cargo operations agent (barbecuing); and Abdul Sathar. Near right, top to bottom, Regional Manager Sebastian Tan; and eight-year SIN Tiger Susie Toh. Far right, Frankie Wang at the barbecue.*



King happened to be on one of his regular business trips to the Republic and quickly became the SIN staffers' guest of honor. During the outing he was caught extolling the virtues of higher productivity, heavier payloads, greater cargo capacities and increased schedules in between bites of sizzling steak washed down with ice cold Tiger beer.

Music was provided by Francis Tan, terminal operations supervisor, on the guitar. Now, Francis would be the first to admit that he and pro guitarist Chet Atkins have little in common. For one thing, Chet might be hard-pressed to handle the cargo operation that Francis regularly supervises at Singapore's Paya Lebar Airport. (And to be completely fair, it should be pointed out that Chet probably has one or tricks on Francis when it comes to handling the guitar.)

Still, the music was lively, and the dancing under the tropical night... by the swaying palms... in the moonlight by the sparkling shore, had plenty of compensations.

At the back of everyone's mind was the fact that the just-completed month of July had been a record for Flying Tigers' Singapore operation since freight services began through the Republic in June, 1978. Incoming freight for the month had totalled more than one million pounds... the magic million mark had been broken... and outgoing freight also showed record figures for the month with 238,000 pounds. (Inbound traffic consisted mainly of electronics, oilfield machinery and aircraft spare parts. Outbound included electronics, textiles and garments.) There was plenty to celebrate in Singapore.

On this page are some snaps of "roughing it" in SIN.

# 9

On the day of departure, check in at the airport at least one hour before the plane is scheduled to leave. You should already be ticketed. When applicable, be sure your passport, visas, tourist cards, baggage, etc. are all in order prior to checking in. Keep all your documents together, including identification. Present your company I.D. card with your ticket rather than waiting to be asked for it by the ticket agent. Your dependents may use a driver's license, passport or school I.D. card. After checking in at the gate, keep clear of the desk until boarding is announced or your name is called, if traveling standby.

# 10

**A word about conduct:** • Remember to refrain from discussing your travel privileges with anyone — especially full fare passengers — while on your trip. • Always conduct yourself in a patient, courteous, thoughtful manner. • Know and follow the dress codes of the airlines you're traveling with. • Abide by the airline's rules of conduct at all times. • Reduced rate travelers should always carry sufficient funds in case of unexpected delays or layovers.

## It's your trip

... and you're responsible for planning it. All the help, information and resources you'll need are available from Employee Benefits and your Benefits Coordinators. Employee Benefits is located on the ground floor of the Lo-Tiger Building at World Headquarters in Los Angeles. Mail Code: K16. Telephone: (213) 646-7363 or 646-7327.

### Staff Members there are:

Yvonne Thompson, Manager  
 Carol Skelly, Employee Services Representative  
 Sharon Gray, Insurance Coordinator  
 Sylvia Amendola, Employee Benefits Specialist  
 Dell Whitfield, Employee Benefits Specialist  
 Lori DeMerseman, Personnel Clerk  
 JoAnne Harradine, Personnel Clerk  
 Jenny Malisos, Personnel Clerk  
 Becky McCollum, Personnel Clerk

### Benefits Coordinators at field locations:

ANC	—	Nancy Sherertz	JFK	—	Adele Stein
BOS	—	Claire Wong	LAX	—	Bert Anderson
CDB	—	Terry Bushue	ORD	—	Wanda Ferrara
CLE	—	Kris Kral	PHL	—	Lil Yeager
DFW	—	Corrine Wells	SEA	—	Jonie Justice
DTW	—	Sara Montemurri	SFO	—	Leone Allen
IAH	—	Barbara Lunsford			

Terminals/offices without their own Benefits Coordinator should contact the coordinator at the nearest location.

# Get Away!



... with the help of this Employee Benefits/Tiger-view supplement outlining travel benefits available to Flying Tigers, and some hints on how to use them. Let Employee Benefits help you "get away to it all."

\* Be sure to check out our centerfold!



**FLYING TIGERS**  
 WORLD WAY WEST  
 P.O. BOX 92935  
 LOS ANGELES, CALIFORNIA 90009

# PLAN A TRIP

... with this roundup of airline travel benefits available to Flying Tigers and their families. For the most current information, check with Employee Benefits or your Benefits Coordinator.

## Special Fares

In addition to the basic year-round benefits outlined in the chart at right, a number of airlines offer special tour packages and seasonal fares. Some of the airlines and their special programs are: Aeromexico-*Area Fare I*; Aer Lingus-*Shamrock Fare*; Alitalia and American Airlines-*Regional Fare*; Avianca-*Red Ruana*; British Airways-*Speedbird Fare*; El Al-*Shalom Fare*; Iberia-*Fanfare*; Japan Air Lines-*Daikoku '79*; KLM-*Amsterdam Fare*; Korean Airlines-*Morning Calm Fares*; Lufthansa-*Red Baron*; Mexicana-*Fiesta Fare*; TAP Portugal-*Navigator Fare*; Varig-*Amigo Fare*; TWA-*Eurofare*.

All of these have specific dates of operation. Check with Employee Benefits before planning your vacation around one of these programs.

## One-Day Service

One-day service is available on American, Continental, TWA, United and Western. "One-day" means that applications/requests received in Employee Benefits by 9:00 a.m. will be processed by 9:00 a.m. the next day. *Examples:* Your application for any of the above airlines received at 8:45 a.m. on Tuesday will be processed by 9:00 a.m. on Wednesday. Your application received at 2:00 p.m. on Tuesday will be processed by 9:00 a.m. on Thursday. Any exceptions for "speedier" service must be requested by your supervisor. Employees at field locations receive the same one-day service plus mailing time— one or two days, each way, generally.

## Ticketing — WAL/UAL

Employee Benefits provides *actual tickets only* for Western Airlines. Actual tickets or authorizations are available for United Airlines. When requesting tickets for either WAL or UAL, please call Employee Benefits for a fare quote, make check payable to Flying Tiger Line, and attach to the application.

## No Personal Checks

When you are required to send payment along with your request to Employee Benefits, please use a cashier's check, credit union check or a money order — no personal checks, please.

## I.D. Letters

**Hotel/Rent-A-Car:** When checking into a hotel or renting an automobile at discount rates, your identification card is generally sufficient as proof of your airline affiliation. If you want to reserve rooms or cars in advance, Employee Benefits can provide you with a hotel

or rent-a-car letter. Request these letters in writing — making certain to include your full name, employee number and job title.

**Letter of Introduction:** If you've won a trip pass on another airline or are booking an interline tour directly with the tour organizers and are obtaining your tickets by mail, you may need a letter of introduction from Employee Benefits to verify your airline affiliation. Request the letter in writing and include your full name, employee number, job title, hire date and photocopy of your trip pass verification or tour itinerary and completed tour application.

**NOTE:** One-day service available for all identification letters.

## Travel on Flying Tigers

When you use Flying Tigers for your travels, be aware of boarding priorities, listed in order, high to low, as follows: **Positive Space** is limited to company business. **Space Available A** (emergency) is for those who need to be at their destination because of an immediate family member's serious illness or death. **Space Available B** (vacation) is for employees actually using vacation time. **Space Available C** (personal) is for all others.

Apply for your ticket through Employee Benefits or your Benefits Coordinator. For vacation travel, attach a copy of your vacation P2 (signed by your supervisor) to your application for Flying Tigers travel. This gives you priority over "personal" travelers. (You cannot change your boarding priority enroute.)

**NOTE:** Vacation and personal travel on company aircraft between the U.S. and Asia is usually embargoed between September and December.

## Days to Process

"Required Working Days to Process" on the chart at right means the number of days — not counting weekends — you should allow for Employee Benefits or your Benefits Coordinator to process your requests for travel authorizations and/or tickets. **In most cases, after obtaining an authorization, you must also secure your tickets in advance of your travel.** Be sure to check all aspects of ticketing for your planned travel and allow enough time.

**Remember . . . For the proper forms to use, procedures to follow and up-to-date information on travel benefits, check with Employee Benefits or your Benefits Coordinator. All Flying Tigers reduced-rate travel starts there.**

AIRLINE	CODE	REQUIRED WORKING DAYS TO PROCESS
Air Lingus Irish	(EL)	21(A)
Air Lingus Irish	(EL)	21(A)
Aerolineas Argentinas	(AR)	21(A)
Air Afrique	(RK)	21(A)
Air California	(OC)	21(A)
Air Canada	(AC)	3(A)
Air France	(AF)	21(A)
Air India	(AI)	21(A)
Air New Zealand	(TE)	21(A)
Alaska Airlines	(AS)	21(A)
Alitalia	(AZ)	21(T)
Allegheny	(AL)	21(A)
Aloha	(TS)	21(A)
Aloha	(TS)	21(T)
American	(AA)	1(A)
Ansett of Australia	(AN)	21(A)
Aspen	(AP)	—
Avianca	(AV)	21(A)
Braniff	(BN)	21(A)
Braniff	(BN)	21(A)
British Airways	(BA)	21(A)
British Caledonian	(BR)	21(T)
Canadian Pacific (CP Air)	(CP)	21(A)
Catalina	(KG)	21(A)
Cathay Pacific	(CX)	21(T)
China Airlines	(CI)	7(T)
Continental	(CO)	1(A)
Continental	(CO)	1(A)
Czechoslovak Airlines	(OK)	21(A)
Delta	(DL)	21(A)
Delta	(DL)	21(A)
Eastern	(EA)	3(A)
El Al Israel	(LY)	21(A)
Flying Tigers	(FT)	3(Pass)
Frontier	(FL)	3(A)
Golden West	(GW)	21(A)
Hawaiian Airlines	(HA)	21(A)
Hughes Airwest	(RW)	21(A)
Japan Airlines	(JL)	21(A)
Japan Airlines	(JL)	21(A)
KLM Royal Dutch Airlines	(KL)	21(A)
Lufthansa German Airlines	(LH)	21(A)
Mexicana	(MX)	21(A)
Northwest Orient	(NW)	21(A)
Overseas National	(OV)	21(A)
Ozark	(OZ)	21(A)
Pacific Western	(PW)	21(A)
Pakistan International	(PK)	21(A)
Pan American	(PA)	10(A)
Pan American	(PA)	10(T)
Philippine Airlines	(PR)	21(A)
Piedmont	(PI)	21(A)
Republic (formerly North Central & Southern)	(RC)	21(A)
Sabena Belgian World	(SN)	21(A)
SAS Scandinavian	(SK)	21(A)
Seaboard World (freight)	(SB)	21(A)
Sierra Pacific	(SZ)	21(A)
Swissair	(SR)	21(A)
TAP Portuguese Airways	(TP)	21(T)
Texas International	(TI)	21(A)
Thai International	(TG)	21(A)
Trans International	(TV)	21(A)
TWA	(TW)	1(A)
TWA	(TW)	1(A)
United	(UA)	1(A or T)
UTA French Airlines	(UT)	21(A)
Varig	(RG)	21(A)
Western	(WA)	1(T)
Wein Air Alaska	(WC)	21(A)
World	(WO)	21(A)

\*(A) = authorization only with which to purchase tickets. Be aware of number of days and procedures required for ticket purchase. (T) = actual tickets, in which case you must have included a certified check or money order with your request.

DISCOUNT POSITIVE SPACE	DISCOUNT SPACE AVAILABLE	CHILDREN (UP TO)	PARENTS	RETIREES	COMMENTS
50%	—	18	—	—	Within Europe (domestic).
50%	75%	18	—	—	Transatlantic only. Dependent parents of unmarried employees eligible when IRS statement or other valid proof of dependence is attached.
—	80%	21	X	—	
50%	90%	21	—	—	
50%	—	—	—	X	Employees & retirees limited to three 50% tickets per calendar year.
50%	75%	21	—	X	Tickets purchased at ticket counter.
50%	75%	21	—	—	Buy ticket in U.S. only.
50%	75%	21	—	—	
50%	75%	21	X	X	Parents eligible for one 50% and one 75% per calendar year.
50%	75%	21	—	—	Must be employed one year for discount. Send certified check or money order with application.
50%	—	21	—	—	
50%	75%	21	X	X	Parents one 50% and one 75% per year (no 90%).
—	90%	21	—	—	Employees one 90% per year (non-refundable) after one year of service. Attach certified check or money order to request. ("90%" charge for all Aloha routes is currently \$10 round trip per person.)
50%	75%	21	—	X	Minimum \$10 one way, \$20 round trip.
50%	75%	21	—	—	
50%	—	21	—	—	Show ID at ticket counter. Children eligible only if traveling with parent.
50%	75%	21	—	X	
50%	—	21	—	—	Domestic system.
50%	75%	21	—	—	International system.
—	75%	21	—	—	
50%	75%	21	—	—	Certified check or money order must accompany request. No U.S. departure.
50%	75%	21	—	—	
50%	100%	21	—	X	Service charge \$3 one way, \$6 round trip.
50%	75%	18	—	—	Must be employed one year. Certified check or money order must accompany request.
50%	75%	21	X	—	Certified check or money order must accompany request.
50%	—	21	—	X	Domestic system.
50%	75%	21	—	X	75% to Honolulu only. First class not available at 75%. CO requires 24 hours for ticketing.
—	80%	21	—	—	
50%	—	21	X	—	Domestic system.
50%	75%	21	X	—	International system. Parents one 50% and one 75% per calendar year.
50%	—	18	—	—	
50%	—	21	—	—	
—	100%	—	—	X	Domestic travel after 3 months of full-time employment. One international pass annually after one year of employment. See "Travel on Flying Tigers" at left.
50%	100%	21	X	X	One service charge pass annually. Service charge paid at departure. \$10.80 one way, \$21.60 round trip.
50%	—	21	—	—	Employees limited to three 50% per calendar year.
50%	75%	21	—	X	
50%	—	21	—	—	50% is space available intra-Mexico.
50%	—	21	X	—	Within the Orient (domestic). Parents and dependents if traveling alone. Buy tickets U.S.
50%	75%	21	X	—	Transpacific. Parents and dependents at 75% must be traveling with employee. Buy in U.S.
50%	75%	21	—	—	Dependent parents of unmarried employees eligible when IRS statement or other valid proof of dependence is attached to pass request.
50%	75%	18	X	—	Parents eligible for 75% only. (No step-parents.)
50%	75%	21	X	—	Parents one 50% and one 75% per calendar year.
50%	—	21	—	—	
—	100%	21	—	—	Apply through Employee Benefits, but contact local ONA rep. for flight information.
50%	—	21	—	X	
50%	75%/90%	21	X	X	Employee eligible for one 90% per year after one year service. Parents one 50% and one 75% per year.
50%	75%	21	—	—	Transatlantic only on 75%.
50%	75%	21	—	X	Ticket counter letter issued for all departures except LAX. First class travel not permitted at 75%. Retirees 50% space available only.
50%	75%	21	—	X	LAX employees must have certified check or money order attached to request.
50%	75%	21	X	—	Parents one 50% and one 75% per calendar year.
50%	—	21	—	—	
50%	75%	21	X	X	Parents & retirees one 50% and one 75% each per year.
50%	—	21	—	—	
50%	75%	21	X	—	Travel embargoed eastbound June 10 through July 15; westbound August 10 through Sept. 15.
—	—	—	—	—	10c per pound for cars (one car every 2 years), household goods and personal effects.
50%	—	21	—	—	
50%	75%	21	—	—	Inter-continental only on 75%.
50%	75%/90%	21	X	X	Must have certified check or money order attached to request. One 90% employee and family annually. Parents one 50% and one 75% per year.
50%	75%	21	—	X	
50%	75%	21	—	—	No ticketing in the Orient. Employee to purchase ticket at SAS ticket counters. Check payable to SAS.
—	100%	21	—	—	Contact local TV rep. for flight information.
50%	—	21	—	—	Domestic system.
50%	75%	21	—	—	International system.
50%	75%	21	X	X	Employee Benefits can write tickets or issue authorizations to employee to purchase at UAL sales offices — not airport. If purchased at UAL, allow 3 days for ticketing. Parents one 50% and one 75% per year. Minimum \$10.80 one way, \$21.60 round trip. Call Benefits for fare quote and make check payable to Flying Tiger Line.
50%	75%	21	—	X	
50%	75%	21	—	—	
50%	75%	21	—	X	Tickets only. Must attach check with request, payable to Flying Tiger Line. Minimum \$12 one way, \$24 round trip. Call Benefits for fare quote.
50%	75%/90%	21	X	X	Parents one 50% and one 75% per year. Employees one 90% per year.
—	100%	21	—	—	Contact nearest WO rep. for flight information.





Rayner



Campbell



McClurkin

## Black Pilots "Make a Point" of Flying Together

It was seven years ago that George Rayner, first officer, and Frank Campbell, second officer, were chatting during a layover on a Los Angeles to Seattle jetfreighter flight for the airline.

The men were reminiscing about their common childhoods — as black youths with a desire to fly, and little encouragement from their families, friends or society.

"Maybe someday we can do it, George," Frank said. "Schedule an all-black crew and fly coast-to-coast to show young blacks that anything is possible."

George laughed.

Seven years later, on October 16, a Flying Tigers stretched DC-8 jetfreighter taxied out onto the runway at LAX for takeoff. At the controls, Rayner, now captain; Campbell, first officer; and Second Officer Fred McClurkin all had one thing in common: They were black. The three-day scheduled transcontinental flight, originating in Los Angeles with stops in New York, Philadelphia, Chicago and Seattle, was the manifestation of that idea born out of casual conversation seven years before. But it was no coincidence. Rayner, Campbell and McClurkin had bid for the series of flights to make a point.

"We wanted to project a positive image for young black kids of something other than they see on television. We want to stimulate dreams for young people that can be realized. In the black community, there is frequently little knowledge of what is happening outside the immediate environment," summed up Captain Rayner. "We wanted to show that blacks are capable and are moving up."

From his youth, growing up near Lambert Field in St. Louis, Missouri, Rayner knew that he wanted to be a pilot.

"When I saw John Wayne in that old movie about the Flying Tigers, and when I heard of Wendell Pruitt, the number one black pilot of World War II, I knew that was what I wanted to be," he said. "My family and school counselors had a protective attitude.

They were saying that to put forth the effort and money would be a waste of time, because there were no black pilots. But I wanted to fly. So I joined the Navy to get into aviation."

After his stint in the Navy, Rayner tried to forget about flying and studied engineering at Parks College of Aeronautical Technology in Cahokia, Ill. Unable to successfully divert his interest, however, he headed west to California to obtain the necessary flight ratings and licenses, working as an electro-mechanical designer for the next eight years to support himself and his training. Perseverance won out. In 1966, he was hired by Flying Tigers ... the airline's first black pilot.

First Officer Campbell wanted to be a professional football player; but after his freshman season at Trinidad State University, he began to dislike football and had to think about another occupation.

"I went back home to Washington, D.C. after the first semester to investigate occupations I could get into that would be most profitable," he said. "I went down to the Department of Labor and obtained the occupational list which outlined salaries. Airline pilots were right at the top.

"Coming from a background of living 'on the other side of the tracks', you begin to wonder, 'Can I get out of this so-called ghetto?'" he explained. "It seemed the only ways then were politics or money. I wasn't interested in politics, so I decided to go the other way."

Campbell chose a college that would offer flying plus an academic education — Embry-Riddle Aeronautical University in Daytona Beach, Florida. He was the first black to enroll there. In 1970, he graduated with honors with a Bachelor of Science degree in aeronautical science engineering.

Stepping out into the professional world, Campbell found just what he was looking for at Flying Tigers. "This airline offered me the world's best equipment to fly, the best route structure, a close-knit pilot group and an outstand-

ing training program," he said.

"There were many people along the way who saw my motivation and helped me out," he continued. "Hopefully this flight will show kids of any race that, if they really want something, they can get it."

Fred McClurkin's fascination with aviation began when the father of a high school friend took him on an airplane ride. The youngest of eight children in Rock Hill, South Carolina, Fred thought flying would be a good career but figured the possibility was beyond his reach.

"In 1970 I was about to be drafted, so I joined the Marine Corps to learn how to fly. I had gone to college and majored in biochemistry, thinking I would go into medicine. But then I received the draft notice.

"Growing up, you look at things that are attainable. I liked science and knew black doctors; therefore, it was something I could attain. But I didn't know any black commercial airline pilots. After flying in the military, I realized that it was the occupation for me," he said.

McClurkin, hired by Flying Tigers in July of 1978, is a DC-8 second officer instructor at the airline's flight training center at Los Angeles International Airport. He has his own thoughts about the transcontinental flight.

"This flight is important to me, as a black flight instructor," he explained. "Sometimes, others see blacks as tokens. However, when people see you as an instructor, they realize that you must know what you are doing."

Flying Tigers currently employs ten black pilots — reportedly the highest percentage of black pilots in the airline industry. (Of some 40,000 airline pilots in the U.S., 143 are black.)

Other black pilots at Flying Tigers are James Bailey of Birmingham, Alabama; Dennis Cropp of Ottumwa, Iowa; Michael Felmons of San Francisco, CA; Joey Johnson of Washington, D.C.; Wayne Lane of Cleveland, Ohio; Harold Thomas of St. Louis, MO; and Thomas Witts of Philadelphia, PA.

# Flying Tigers After Hours

**“You ask yourself... ‘What am I doing here??’”**

## Rigors, Rewards On Mt. McKinley

In the annals of “What did you do on your vacation?” stories, enduring weeks of nothing but boiled rice and corned beef meals, intermittent sickness and snowy, wind-whipped weather might not sound like your ideal outing. But for Anchorage Tiger Ernie Borjon, the less than enticing conditions were the means to a spectacular end: a view from the 20,320-foot summit of Alaska’s Mt. McKinley, highest peak on the North American continent.

Borjon, 38-year-old lead maintenance rep., joined eight other climbers earlier this year to make the difficult ascent — a total of 16 days to the top.

The climbers started their trip with a flight onto a glacier, where they set up base camp and began relaying food and equipment up the mountain. From there the same ground was generally covered twice to carry

all the provisions essential to survival on the long, arduous journey.

At 14,000 feet, a couple of rest days were allotted to allow the adventurers to become acclimated to the altitude in preparation for their final push.

“Once you get to a certain altitude,” Borjon explained, “you’re apt to become sick, irritable, fatigued. You’ll ask yourself, ‘What in blazes am I doing here??’ many times before it’s over. Two members of our party actually did give up and started back down. But they turned around again, caught up with us and finished the climb.”

Borjon, an eleven-year Tiger, reactivated his interest in climbing about six years ago, after earlier surviving a climbing accident that nearly cost him his life.

“I had something to overcome,” he said. “For me, climbing is a big accomplishment.” But Borjon doesn’t encourage others in the sport. “It’s a

very personal thing,” he explained. “I climb for self-satisfaction. Everyone has his or her own reasons — own rewards — in climbing.”

On this occasion, Borjon’s reward was an awesomely clear, cloudless view across the rugged, glacial terrain — the special view of a privileged few.

Borjon began his Flying Tigers career in Los Angeles approximately 11 years ago. He moved to Anchorage last year. Since his McKinley trip, Borjon scaled Washington state’s 14,000-foot Mt. Ranier, along with Seattle Flying Tiger George Kosen.



*“You have to walk the ridges with confidence...”*



Tiger Borjon pauses for a refresher.



View from the top.



Sometimes it got steep . . .



**SOME Fish Stories . . .** A number of Flying Tigers took up their fishing tackle in recent months with enviable results. Among the more successful anglers, Headquarters Security Guard Bob Collier, **above**, second from left, shows off his 48-inch, 40-pound dolphin caught approximately 20 miles east of Key Biscayne, Florida. (Bob swears his is the big one!) **At left**, recently retired Captain Don Hassig went north to Alaska for his 51-pound King Salmon — the largest of four he caught in the Kenai River, some 150 miles southeast of Anchorage. "Incidentally," Don writes, "I'm the one on the left!"



**He's Got the Spirit** — It must have been fate that drew Flying Tigers Senior Draftsman Alden Pedlow, **above**, to the "Little Tiger" — a 26-foot powerboat he acquired along with some friends for fishing and scuba diving trips. Pedlow added a Tigerface to the boat and adopted the airline's T-shirt as his official boating uniform. The "Little Tiger" is docked next to the 40-foot boat Pedlow lives on with his wife Aurelia in the King Harbor Marina at Redondo Beach, California.



**It'll  
do you  
good.**

*Under this year's theme of "So Much to Give", Flying Tigers has launched its United Way Campaign for 1979-1980. Dick Battle, vice president of personnel relations and Flying Tigers' United Way Chairman this year, has announced that the airline's campaign will be October 29 through November 2.*

*United Way provides support for more than 250 United Way member agencies, 13 chapters of the American Red Cross and 11 major health organization partners. These services are available to anyone in the community . . . services like family counseling, youth activities, medical research into life-threatening diseases, daycare centers, physical therapy programs and care for senior citizens.*

*"Your gift to this year's campaign will help continue these programs," Battle said. Employees' tax-deductible contributions can be made through convenient payroll deduction. Details will be distributed to all employees, said Carol Skelly, employee services representative, and coordinator of the program.*

*Support the 1979-1980 United Way Campaign. Thanks to you it works . . . the United Way.*

**United Way**

A fundraising partnership in commerce and industry between United Way's 250 member agencies, the American Red Cross and major health agencies.

## FLYING TIGERS ON THE MOVE

Promotions and new positions around the system.

### HEADQUARTERS

Anita Arnold . . . to executive secretary, from secretary. Mike Burns . . . to ULD planner, from operations supervisor-LAX. Jose Caceres . . . to mechanic, from stock clerk. Kathleen Cass . . . to crew data operator "B", from patron coding clerk "B". Margaret Chan . . . to rating specialist "III", from rating specialist "II". Sue Chiarenza . . . to crew scheduler, from crew data operator "A". Diane

Depew . . . to personnel services representative, from employment specialist. Bruce Denorch . . . to computer programmer "A", from computer programmer "B". Ralph George . . . to pricing planner, from senior pricing tariffs analyst. Peggy Hamel . . . to claims adjustment clerk, from senior clerk. Cheryl Hanson . . . to crew scheduler, from customer finance job "3". Keith Hoskins . . . to data controller "B", from data controller "C". George N.E. James . . . to lead sheet metal mechanic, from sheet metal mechanic. Jesse Ketcham . . . to manager systems development, from project analyst. Linda Koch . . . to accounting clerk "B", from accounting clerk "C". Patrick Lui . . . to rating specialist "III", from rating specialist "II". James K. Neff . . . to director production control, from director marketing. Diane Sato . . . to claims adjustment clerk, from senior clerk. Regina Soltis . . .



**Above, l-r,** Hank Simmonds and his guest, Barbara Foster. Bill Wallerstein with Silver Tiger plaque. Matt Luna and his wife (left and right) with President Tom Grojean.

## Saluting Silver Tigers for 1979

Six Flying Tigers, hired in 1954, were up for initiation into the Silver Tiger Club this year, celebrating 25 years of service with the airline. Four of the honorees and their spouses and guests were able to join Flying Tigers President Tom Grojean and officers of the airline for dinner September 25 on the tenth floor of the Robert

W. Prescott Building at world headquarters in Los Angeles.

The evening's entertainment included a "remember when . . ." slide show, narrated by President Grojean, featuring memory photos of the new Silver Tigers through their careers with the airline.

A live band provided music for dancing and listening, focusing on songs popular 25 years ago. Flying Tigers salutes these employees and their years of service.

### 1979 Silver Tigers

**John Long**, Lead RSM-CLE  
**Matthew Luna**, Maintenance Inspector-SFO  
**Henry Simmonds, Sr.**, Operations Supervisor-BDL  
**William Wallerstein**, Maintenance Inspector-HDQ

(Not Present)

**Gerald Casey**, Captain-SFO  
**Howard Orth**, Lead RSM-DTW



John Long and his wife Marge.

to computer programmer "A", from computer programmer "B". Nancy Wand... to publications coordinator, from publications layout clerk. Johnny Wong... to ratings specialist "III", from rating specialist "II".

**ATLANTA**

Cycil Turbyfield... to sales manager "B", from account executive.

**CHICAGO**

Arthur Clark... to senior industrial engineer, from senior operations supervisor. Lenore Samela... to terminal training coordinator, from traffic agent. John Sheehan... to senior operations supervisor, from lead ramp serviceman. Constance Shulman... to customer service representative "I", from terminal administration clerk.

**LOS ANGELES**

Samuel Collins... to senior operations supervisor, from operations supervisor. Pamela Harrick... to customer service representative "II", from customer service representative "I".

**SAN FRANCISCO**

Harrie Griffin... to lead flight line mechanic, from flight line mechanic. Joni Lashley... to customer service representative "II", from customer service representative "I". David Perches... to account executive, from sales representative. Kenneth Walsh... to customer service supervisor, from customer service representative "II".

**BOSTON**

Bruce Coffman... to ramp serviceman, from part-time ramp serviceman. David LeBlanc... to ramp serviceman, from part-time ramp serviceman. Leon Schram... to lead ramp serviceman, from ramp serviceman. Michael G. White... to ramp serviceman, from part-time ramp serviceman. Richard Whitten... to ramp serviceman, from part-time ramp serviceman.

financial analyst. Michael Spadoni... office services clerk. Alyce Young... project analyst. Leslie Young... utility.

**CHICAGO**

Margaret Snyder... customer service representative "I".

**COLD BAY**

Lyle Gilbert... custodian.

**SAN FRANCISCO**

Mary Kimball... secretary.

**HONG KONG**

On Ling (Tony) Kong... traffic agent.

**SEOUL**

Mi Hae Lee... confidential secretary.

**RETIREMENTS**

Flying Tigers salutes the following employees and their years of service:

Earl Berbrick, Manager ground training-HDQ. 20 years.

Arthur Evans, Maintenance supervisor-HDQ. 32 years.

Julio Muller, Mechanic-HDQ. 27 years.

Paul Saur, Inspection supervisor-HDQ. 28 years.

At right and below are photos of some of the retirees and their celebrations.



**Above:** Earl Berbrick, left, at retirement celebration with Ruth Haupt, center, flight publications coordinator; and Shad Shadowens, vice president-flight operations.

**At left, l-r:** Retirees Paul Saur and Julio Muller.



**WELCOME**

Flying Tigers welcomes the following new employees:

**HEADQUARTERS**

Albert Caraciola... flight training service technician. Pablo Carrera... computer programmer "A". Donna Cooke... customer billing clerk "I". Bernadette Degener... occupational health nurse. Erlinda Fielden... computer data recorder. Stephanie Gray... senior clerk. Susan Lawrence... purchasing clerk "B". Patricia Leaf... crew scheduler. Robert Liddiard... senior service engineer. Linda Mack... secretary. Rebecca McCollum... personnel clerk. Nancy Schlaphoff... systems analyst programmer. Gerald Seth... senior fin-

**In Memoriam**

Flying Tigers were shocked and saddened by the death September 14 of Captain Fred Wofford in a crash at the Reno (Nevada) National Championship Air Races. Wofford was 41. He had been with the airline since 1965.

Wofford was killed when his midget plane "Proud Bird" crashed shortly after taking off for the first race of the International Formula Midget Class.

According to reports, the plane dipped and hit the ground as it rounded the first pylon on the course.

Earlier in the week, Wofford had qualified with the third fastest time in his class. He had flown the "Proud Bird" in competition with a notable record for the past several years.

"It goes without saying," one of his fellow pilots wrote to *Tigereview*, that Fred Wofford will be missed by so many. He was a fine friend and pilot."

(*Tigereview thanks Flying Tigers Flight Attendant Linda Triglia for the photo, snapped recently on board one of the airline's DC-8s.*)





• It was our recent privilege to receive the professional services of the Flying Tiger Line and staff members at your Charlotte, Chicago and New York terminals, who were very helpful in promoting the necessities required or move our shipments.

I am personally aware of the assistance given this office by **Mike Burns** (ramp serviceman-CLT), **Mike Rooney** (terminal sales manager-CLT); **Roger Terry** (operations supervisor-CLT); and **Dan White** (customer service manager-CLT). All services extended were in connection with two priority airfreight shipments to this agency, airlifted from Charlotte, with delivery to Moscow, Russia via JFK. These two shipments contained equipment required for a scheduled USA/USSR joint priority project in a special scientific venture.

Of particular significance and worthy of recognition has been the services and interest rendered by Mr. Dan White. Mr. White's persistence in maintaining continuity on the handling and movement of our shipments and keeping me informed accordingly on a daily basis, and sometimes more often, afforded our agency the opportunity of planning and coordination not normally available to a shipper. The services performed by Mr. White were highly instrumental in promoting the timely delivery of our shipments.

**John Bayer**  
Chief, Transportation Section  
United States Environmental  
Protection Agency  
Research Triangle Park, N.C.

• During this past week, I have had many telephone conversations with your company concerning the shipment of a new phototypesetting to my company from Pennsylvania.

My first contact with Flying Tigers was with **Joy Munoz** (part-time customer service representative-LAX). I can't begin to tell you how very courteous and helpful she was over the next few days. The end result was my new phototypesetter arriving completely safe and sound. She even followed

up with a call to make sure it had arrived safely.

Due in great part to her efforts — and you evidently have others just like her — I am most impressed with your company and its service.

**Carol Baudisch**  
Viking Typographics  
Fullerton, CA

• Please convey our compliments and sincere thanks to **Clara DiLuzio** (sales representative-PHL) for the outstanding presentation she made in the most professional manner. Our objective was to provide a meaningful training session for personnel who are involved in supplying rate information, freight bill auditing and international freight payment for all transport modes. Clara's presentation exceeded our expectations. **C.W. Verna, Jr., Group Manager Planning & Business Analysis Division**  
**E.I. duPont de Nemours & Co.**  
Wilmington, Del.

• This letter is to bring your attention to **Ms. Joanne Kleine** (sales representative-JFK). Joanne has been extremely helpful to our company on our most recent shipments to Honolulu.

We are a fairly new domestic forwarder and because of Joanne's efficient handling of our shipments, we are assured of handling future consignments. Our consignee was happy with our service as well as that of Flying Tiger Line. Ms. Klein is truly a credit to your organization.

**Phil Cosentino**  
Office Manager  
PTL Airfreight, Inc.  
Jamaica, N.Y.

• I learned with pleasure of the great success of the "Exporting for Profit"

seminar that your company organized and presented in Los Angeles last spring. Your leadership in raising public export awareness is admirable and is an example of what a Department of Commerce Export Multiplier can accomplish.

Your initiative and action on behalf of export expansion is a good example of business enterprise recognizing that American manufacturers and suppliers must export. Please accept our thanks and commendation for a job well done.

**Frank A. Weil**  
Assistant Secretary for Industry  
and Trade  
U.S. Department of Commerce  
Washington, D.C.

• I would like to express my appreciation to **Tony Delucia** (ramp serviceman-JFK) and **Doug McBride** (senior operations supervisor-JFK). We had a large sum of AOG (aircraft on ground) freight that had to be recovered as quickly as possible so it could meet its booking to France. Thanks to Tony Delucia and Doug McBride, our freight made its booking and is now in France.

It is very nice to have an airline with employees that care about their customers and are willing to go out of their way to prove it.

**Cynthia Marciano**  
Director of Operations  
Aviation Transport Systems, Inc.

*Do you have a question or comment, or a letter you've received from someone outside the airline, that you think deserves recognition? Send it to The Mailsack, c/o Public Relations, HDQ-HO1. All correspondence must be signed; names will be withheld upon request.*

#### TIGERVIEW

Flying Tiger Line, Inc.  
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Los Angeles, California 90009

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