

For the Employees of Flying Tigers

November, 1980

TIGER REVIEW



B747 #816FT — Honoring Henry Heguy.
(Story on Page 9.)

OFF THE WIRE

Highlights from Tiger TWX.

B747-200 #810FT, the "Clifford Groh", was the first scheduled commercial jet to land on the new \$30 million, 10,500-foot north-south runway at Anchorage International Airport this month. At the controls were Captain Joe Gaudino, First Officer Bob Douroux and Second Officer Al Short. Media and Alaska Governor Jay Hammond were on hand to dedicate the long-awaited crosswinds runway and greet its first "customer".

Resumption of our all-cargo service to the Philippines, set to start November 3, was delayed pending final approval by the Philippine government. B747 jetfreighter service with two frequencies per week to Manila is now expected to begin November 15.

Improved interline service connecting Kansas City and the Chicago hub was initiated this month utilizing DC-6 aircraft operated by TCA between the two cities.

Tiger International reported third quarter earnings per share of \$.72 versus last year's \$.14. Net income was \$11,230,000 over \$1,949,000 earned last year. Flying Tigers reported record revenue for the third quarter and was profitable, earning \$2,534,000 pretax versus a 1979 third quarter loss of \$12,975,000. Revenues increased 78 percent from \$102,296,000 to \$182,158,000. Total revenue ton miles increased from 334.6 million in 1979 to 475.9 million. Third quarter figures do not include the results of Seaboard World Airlines as its merger with Flying Tigers was consummated on October 1.

Flying Tigers filed two separate applications with the CAB October 16, formally seeking rights to serve Latin America. One application requests an exemption permitting us to provide scheduled all-cargo service between the U.S. and Colombia, Brazil and Argentina immediately in the event that Airlift International ceases its all-cargo operations to those countries. The other seeks a regular Certificate of Public Convenience and Necessity granting authority to provide scheduled all-cargo service between the U.S. and fourteen countries in the Caribbean, Central and South America including Argentina, Barbados, Brazil, Colombia, the Dominican Republic, Ecuador, Haiti, Jamaica, the Netherlands Antilles, Nicaragua, Mexico, Panama, Peru and Venezuela.

On September 30, Flying Tigers commenced regular B747 passenger ser-

vice for the Military Airlift Command using a TigerAir B747 PAX aircraft. Now that the operation is in full swing transporting MAC passengers between the U.S. and Asia, a number of groups deserve recognition for their efforts in helping to get this important program off the ground: the charter operations headquarters staff; Flying Tigers personnel at Yokota Air Base in Japan and Kadena Air Base in Okinawa; commissary agents in San Francisco; Anchorage terminal operations; maintenance, for its conversion work on the aircraft; and flight service at Travis Air Force Base in California.

European headquarters have been transferred from London, England to Frankfurt, Germany, where VP-Europe Al Hicks is now located.

Using TigerAir's PAX B747 #748, Flying Tigers is finishing up a seven-week contract carrying Islamic pilgrims from Libya to Saudi Arabia and back.

Our fourth new B747-200 — #810 — has been named the "Clifford Groh" in honor of another Flying Tigers founder.

Effective November 1, Flying Tigers' pilot crew strength has been geographically realigned, closing the pilot base at Seattle and opening a new pilot base at JFK in New York. LAX and SFO bases will remain open. The action is expected to maximize efficiency and enhance our commitment to service reliability by providing ready and available crew strength in the East. Previously we had only West Coast pilot domiciles. Captain Brian Esler has been appointed regional manager of flying for the new JFK base. Esler has flown 15 years for the airline, the last two as a check pilot.

The leading edges on the horizontal stabilizer of our B747-100 jetfreighters are being replaced with redesigned drag-reducing leading edges expected to effect fuel savings of 80,000 gallons a year for the aircraft. The new leading edges are already installed on each B747-200F.

Training functions of the company have been consolidated into a single unit in personnel headed by Don Ashbrook, former manager of flight operations services. The new department will consolidate training in the following areas: hazardous materials; rates and tariffs; terminals; sales and customer services; supervisory activities; and management development. This consolidation will allow for more comprehensive and effective training to meet the expanding needs of the company. •

IN THIS ISSUE

Scholarships for Tiger Cubs	2
Silver Tigers 1980	4
Giving the United Way	11

Regular Features

The Mailsack	6
Around the System	8
The "Inside" Story	11
Flying Tigers After Hours	12
How to Get Away To It All	14
Flying Tigers On the Move	16
Welcome	16
Retirements	17

OUR COVER

Honoring Henry Heguy — Our new B747-200 jetfreighter #816FT was officially dedicated in honor of Henry L. Heguy, a Seaboard World Airlines pioneer, during informal ceremonies at JFK last month. On our cover, Executive Committee Chairman Richard Jackson conducts the ceremonies as Heguy's widow Jane prepares to splash the aircraft with champagne. (Story on page 9.)

Tigereview is published monthly by the Public Relations Department, Flying Tiger Line, 7401 World Way West, Los Angeles International Airport, P.O. Box 92935, Los Angeles, CA 90009.

Nissen Davis
Vice President,
Public Relations
& Advertising

Colleen Ferguson
Editor

Margi Falk
Editorial Assistant

Flying Tiger Line is a Tiger International Company.



Minnesota kickoff — Flying Tigers officials brief a key shipper on the inauguration of jettfreighter service to Minneapolis/St. Paul International Airport. **Pictured l-r,** Hermann Spegel, Flying Tigers' new VP-Midwest; Mike Bratek, Twin Cities terminal manager; Wayne E. Meister, transportation executive with Control Data Corp.; and Pete Hubbard, Flying Tigers' VP-North America.

New MAC Contract Worth \$52.7 Million

Flying Tigers has received a \$52.7 million contract from the United States Air Force Military Airlift Command for cargo and passenger service during fiscal year 1981, beginning October 1, 1980.

Senior Vice President-Administration John Flynn indicated that Flying Tigers' share of the Air Force's \$145.59 million basic contract amounts to 36.2 percent. He said that the total contract represents MAC's fiscal year's international "fixed buy," which constitutes the major amount of its total projected commercial airlift requirements for the year. Adjustments are made as additional projections become firm military requirements.

The multi-million-dollar contract calls for transpacific 747 passenger flights from the West Coast to the Philippines, as well as stretched DC-8 cargo flights. The schedule also includes once-a-week transatlantic 747 jettfreighter and DC-8 passenger flights.

Commercial airlines airlift about 90 percent of MAC's passengers worldwide, but less than ten percent of its cargo traffic.

Each carrier awarded a MAC airlift contract is a member of the Civil Reserve Air Fleet (CRAF), a group of 19 civilian airlines that commit certain aircraft to national defense. In the past 28 years, Flying Tigers has pledged its entire fleet to CRAF for immediate emergency airlift requirements.

Flying Tigers Serves Twin Cities B747s for Atlanta; New Terminal for Charlotte

Latest U.S. market to receive Flying Tigers' all-cargo services is Minneapolis-St. Paul, Minnesota, where the airline inaugurated jettfreighter service and opened an air cargo terminal at MSP International Airport September 29.

Other new developments in our domestic system include the inauguration of scheduled B747 service to and from Atlanta, Georgia and the opening of a new cargo terminal in Charlotte, N.C.

Twin Cities Service

"There is a real demand here in the Twin Cities for new all-cargo service," said Michael A. Bratek, terminal manager. "We were asked to come here by major industries that need the cargo-handling capacity and reliable service that Flying Tigers provides. In fact, until today, Minnesota companies were trucking local products nightly to Chicago for loading on our all-cargo flights."

A Flying Tigers stretched DC-8 jettfreighter departs the Twin Cities five nights a week at 10:30 p.m. for Chi-

cago, where cargo will connect with prime-time flights to major U.S., European, and Asian destinations. The aircraft will return six days a week at 7:30 a.m.

Major outbound commodities from the Twin Cities include computers and related products, office equipment, medical devices, magnetic tape, machine parts and furs. Inbound cargo includes fashions from Asia and New York, hi-fi equipment, television sets and other consumer electronics, assembly parts needed by local manufacturing plants, fresh fruit, flowers, and seafood.

"Our airfreight service will help the area maintain its world leadership in computers and other high-technology products that provide a strong economic base for the community," Bratek said.

Flying Tigers' investment in its Twin Cities terminal amounts to nearly one-half million dollars. The 10,500-square-foot facility, including a cooler for perishables, employs 33 persons in sales,

(Continued on Page 15.)

Key Appointments Around the System

Recent key appointments in the airline include Al Hicks to vice president-Europe; Worth Thornton to vice president-passenger marketing & sales; Roy King to general manager-Japan; Jack Kane to vice president-sales; and Lewis Jordan to senior vice president-operations.

Hicks

Hicks, formerly GM-Taiwan, will



Hicks



King

Thornton

Formerly VP-Europe, Thornton's new responsibilities center on the development of opportunities for passenger operations utilizing the PAX B747 aircraft currently owned by Flying Tigers sister company, TigerAir, and possibly Flying Tigers' passenger DC-8s.

King

King is responsible for the carrier's operations in Tokyo and Osaka, Japan. He was previously GM-Hong Kong, where he directed Flying Tigers' operations throughout Southeast Asia. Born and raised in England, King joined Flying Tigers in 1957 as an operations agent in London. He was later promoted to various terminal operations

(Continued on Page 15.)



Kane



Jordan

Six Winners

Scholarships for Tiger Cubs

Six sons and daughters of Flying Tigers employees have been chosen recipients in the airline's 15th annual Peter Prescott Scholarship Awards program. The scholarships, established in memory of Flying Tigers founder Bob Prescott's son, are awarded each year to children of employees.

This year's recipients are Cindy L. Kelly, daughter of Robert A. Kelly, ramp serviceman in Seattle; Michael B. Liedberg, son of Robert P. Liedberg,

senior operations supervisor in Atlanta; Tina M. Prentiss, daughter of Carl G. Prentiss, captain; Phi-Hang T. Nguyen, daughter of Thanh V. Nguyen, utility employee in Los Angeles; Cynthia A. Hunt, daughter of James J. Hunt, electrician in San Francisco; and Julia A. Crysell, daughter of William H. Crysell, regional maintenance manager in Chicago.

The winners were honored at a dinner July 28, held on the tenth floor of the

Robert W. Prescott world headquarters building in Los Angeles. Honorees, their parents and Flying Tigers officials including President Tom Grojean and Vice President-Personnel Dick Battle were present.

Highlight of the evening was the participation of Bob Prescott's widow Anne-Marie, who brought a special warmth to the gathering as she introduced each recipient, bantered back and forth and asked them to comment on their particular interests and future plans.

The Peter Prescott Scholarships are presented to graduating high school seniors who plan to continue college or university educations in either academic or occupational fields. Awards are currently in the amount of \$2000 for students pursuing four-year academic educations, and \$1000 for those planning two-year occupational study. The latter category was added three years ago, according to Alice Wain, personnel specialist and longtime coordinator of the scholarship program.

The money, to be used for the recipients' educational expenses, is deposited at the rate of \$500 per year with the college or university of each student's choice. The scholarships are awarded on the basis of character, scholastic and extracurricular achievements in high school and the College Entrance Examination Board test scores.

The selection committee is made up of leaders in business, education and community affairs. This year's committee members included Phil Lewis, supervisor of psychological services for the Los Angeles Unified School District; Jack Matlock, Ed.D., consultant with CTB/McGraw Hill; and Muriel Thomson, Ph.D., consultant in pupil services for the Los Angeles County Superintendent of Schools.

The Winners

Julia A. Crysell is studying chemistry and mathematics at Eastern Illinois University toward a career in medical technology or chemical engineering. She was a member of the National Honor Society as a junior in high school, and participated in sport including volleyball, basketball, tenn



Above left: Anne-Marie Prescott, **left,** with Cynthia Hunt and her parents. **Above right:** Personnel Specialist Alice Wain, **left,** and Cindy Kelly and her parents.



Selection Committee Members Jack Matlock, **at left, above left,** with Tina Prentiss and parents; and Muriel Thomson, **at left, above right,** with Michael Liedberg and parents.



Above left: VP-Personnel Dick Battle, **left,** with Julia Crysell and her parents. **Above right:** Carol Skelly, **left,** employee services representative, and Elsa Gonzalez, statistical typist, helped with the scholarship program and dinner.





Anne-Marie Prescott, **left**, widow of Flying Tigers founder Robert W. Prescott, and President Tom Grojean, **right**, with Peter Prescott Scholarship recipient Phi-Hang T. Nguyen, **center**, and her parents.

and track. She enjoys ice skating, volleyball, swimming and tennis.

Cynthia A. Hunt is exploring a career in art or drafting and technical drawing at the College of San Mateo. She was a member of the National Honor Society in high school, where her art work appeared in the school newspapers. Her hobby is drawing or any other type of art work, and she also enjoys water skiing, swimming, horseback riding and camping.

Cindy L. Kelly is attending Western Washington University studying journalism and political science. While in high school, she was vice president of the National Honor Society and copresident of the International French Honor Society. She also participated in the Drama Club, school newspaper and yearbook. Cindy enjoys creative writing, including stories and poetry, reading, movies, stage production, ice skating and disco dancing.

Michael B. Liedberg is planning to attend the University of Georgia to study arts and sciences, with an eye towards owning his own commercial design/art agency. In high school, he was captain (goalie) of the lacrosse team and vice president of the student council, and was active in the Basketball Club, Baseball Club and Little League Baseball Club. He enjoys drawing, including courtroom sketching, painting, body building and racquetball.

Phi-Hang T. Nguyen is studying chemistry and biology at California State University-Long Beach. She plans to become a nurse and then further her studies to become a doctor. While in high school, she won first place in the 1978 art show in the Hawthorne (California) Plaza. In high school, she was active in the fencing club and team, the Vietnamese Culture Club (Phi-Hang was among Flying Tigers employees and dependents evacuated from Saigon in 1975), American Field Service and High School Involvement Program. Her hobbies are draw-

ing, swimming, tennis, reading and fencing.

Tina M. Prentiss is attending the University of California at Santa Barbara, where she will concentrate on a career in either music or aeronautical engineering. While in high school, she received the Most Valuable Player Award from the softball team, and High Series Award, High Game Award and Most Improved Bowler for the bowling course. She was a board member of the ski club and the Music Council, and enjoys playing and listening to music, reading fiction adventure stories, skiing, tennis and softball.

Looking Toward '81

Do you have a son or daughter graduating from high school next year? Now is the time to start thinking about the 1981 Peter Prescott Scholarship Awards program. Eligible are children — including adopted and step-children — of any Flying Tigers employee who has been employed by the company continuously, full-time, for two years prior to the March 1, 1981 application deadline. (The children of full-time employees who were with Seaboard World Airlines for a like period of time immediately prior to the merger are also eligible.)

Applicants must be under 21 years old by the application deadline and must be graduating high school seniors.

For additional information about the Peter Prescott Scholarship Awards, contact Alice Wain, personnel specialist, HDQ-KO9.

DOLLARS & SENSE

Highlighting services available to Flying Tigers and their families through the Flying Tiger Employees Federal Credit Union.

Do You Need a Will?

There's a lot more to the Flying Tiger Employees Federal Credit Union than savings, loan and share draft accounts. The Credit Union offers its members a variety of additional services including the Group Legal Service program, providing free consultation with an attorney on any legal matter and reduced legal fees if representation is necessary thereafter. The following article is one of a series of consumer information items provided by the Group Legal Service program.

You may not believe that you have an "estate" — but like everyone else, you do. Although it may not consist of a mansion on acres of land, your "estate" can be made up of many things, big and small, from a valuable object such as a diamond wristwatch to something of special sentimental value like a family bible.

To insure that, in the event of your death, the property in your estate is given to the people you want to receive it, financial and legal consultants alike suggest that you prepare a will. It is wise to get legal advice and leave nothing to chance.

Many people think that they know to whom their estate will go upon their death. For example, many married couples believe the estate will pass automatically to one upon the death of the other. However, this is often not the case. Under many state laws, when a person dies without leaving a will, his or her spouse may only receive a third of the estate with the remaining two-thirds going to other heirs, usually the person's children. If there are no children, other family members may get part of the estate.

To avoid legal problems that could arise for your family and loved ones, contact our Group Legal Service attorneys through your Flying Tiger Employees Federal Credit Union. It's like having a law firm on full-time retainer.

Flying Tiger Employees Federal Credit Union is located at headquarters on the ground floor of the Lo-Tiger building. Telephone: 63084 or 67450. Mail code: K17.



Each member account insured to \$100,000 by Administrator NCUA — National Credit Union Administration.



Anatole and Mary Chauvin.



Sarah and Walt Sahaydak, **above left**; Rosalie and John Orth, **above right**.



Rita Kearns, **above left**, and her sister Catherine Papiri.



Larry Suriani and his wife Barbara, **above left**; Dick and Bernice Maxey, **above right**.



Above left, top to bottom: Jerry Casey and guest Dorothy Thomas. Irv and Lynne Jaye. **Above right:** Art and Maureen Strasse.



Russ Risk and his wife Karen.



Dick Wilson and his wife Tammy, **above left**, with John Flynn, Flying Tigers senior VP-administration.



Roger O. "Roo" Ogdie and his wife Mary.

Silver Tigers — 1980

Thirty-two Flying Tigers marked their 25th anniversaries with the airline this year and were initiated into the Silver Tiger Club at a banquet held at the Marriott Hotel in Los Angeles. President Tom Grojean narrated a nostalgia slide show featuring the honorees, and presented plaques and watches.

A live band provided music for dancing, including songs popular 25 years ago. On these pages are shots of honorees, their spouses and guests attending the banquet.

1980 Silver Tigers

Richard F. Bassett — Pilot
 James H. Breese — SFO
 Gerald Casey — Pilot
 Anatole J. Chauvin — Pilot
 Arthur D. Cooper — JFK
 Richard A. Dean — Pilot
 Mark Devereaux — Pilot
 Joseph Femmenino — Pilot
 Carol V. Gholden — Pilot
 Edwin B. Hale — HDQ
 Irving E. Jaye — HDQ
 Rita V. Kearns — HDQ
 Elgen M. Long — Pilot
 Guy G. McAlister — Pilot
 Anthony J. Maiuro — Pilot
 Richard W. Maxey — Pilot
 Theodore A. Menk — Pilot
 Thomas W. Nichols — EWR

Roger Ogdie — DTW
 Howard Orth — DTW
 John H. Orth — Pilot
 Arvel C. Rector — Pilot
 Russell E. Risk — Pilot
 Edward J. Rushton — Pilot
 Walter Sahaydak — Pilot
 George P. Share — HDQ
 Arthur L. Strassle — Pilot
 Larry E. Suriani — JFK
 Gerald L. Towne — Pilot
 Richard G. Wilson — Pilot

Retired Pilots with 20 or more years

Arthur H. Waldo
 John J. Wibben



Ed Hale and his wife Dottie, **above left**. Mark Devereaux and his wife Karen, **above right**.



Ed and Jeanne Rushton, **above left**, and Alice and Richard A. "Dean" Dean, **above right**.



Jack Wibben and his wife Vernerva, **above left**, look over nostalgia photo. Jim Breese, **above right**.



Ted and Barbara Menk, **above left**, with Flying Tigers President Tom Grojean. Al and Margaret Rector, **above right**.



Jerry and Donaldda Towne, **above left**. Anthony Maiuro and his wife Shirley, **above right**.



New Beginnings

Letter from a Southeast Asian child traveling to the U.S. on board a Flying Tigers B747 ICEM refugee flight. The letter was addressed to "Dear Sir All Steward and Stewardess".

• We are lucky and happy to settle in United States. We are really very grateful for support by free world. The airplane's crew are very kind and noble. Desire us go with so beautiful and true freedom. Your help your blessing. We can never thank you enough. Excuse me. This is the first time I write English letter. So I make mistake. Please give me direction. Thank you so much for your kindness. Good luck, good health, everything O.K.

Your sincere,
Padma & Ratna

Customers Say Thanks

• We have been using Flying Tigers for two or three months, and I would like to take a moment to compliment your people for a job well done.

Our shipments require a measure of special handling because of the size (generally one piece, one pound) and have always been expedited promptly and efficiently. (We did have one lost, but it was not entirely Flying Tigers' fault.)

We now have a shipment from JFK to Boston daily, Tuesday through Friday, and other than departure and arrival times of flight 547, the service has been absolutely great.

Although all stations we've shipped to have always been courteous, efficient and very helpful, please extend special thanks to: Patricia Shaw, Boston sales representative, who devotes a substantial amount of time and effort to servicing our account, even though we certainly must be one of her lower volume shippers. All our move-

ments are minimum, and I feel we have been treated as if we were shipping daily containers. Linda Stuve, JFK customer service representative, who assisted in setting up our daily New York-Boston move. Jim Van Bramer, JFK supervisor, and his crew, who handle the shipment as well as patiently accept my phone calls to confirm ETD and ETA. Ray Forbes, (senior operations supervisor) and the a.m. crew at Boston for their efforts in making the freight available promptly. Bruce Curran and Ed Reardon, night supervisors in Boston and their crews for the special treatment and handling of our outbound shipments.

All in all, we are extremely satisfied with the service. We are happy, and we feel it is due to the system and to the people who make it work.

Phil Ventresca
General Manager
Grace Courier Service, Inc.
Boston, Mass.

• It's not often that an owner of a corporation has a chance to write a letter of commendation about a sales representative. Your New York staff has in Mr. Frederic Posner (account executive) one of the finest representatives I have had the pleasure to work with. I've been in the airfreight business for over twelve years, and I have never before felt inclined to write about any sales personnel.

Mr. Posner has fulfilled our requirements and any requests with promptness and efficiency. When C.A.S.A. was going through a period of difficulty with Flying Tigers, Mr. Posner continued to give us 100 percent. I find that his attitude is most professional and I sincerely enjoy working with him.

I would also like to take this opportunity to thank the Flying Tiger Line for the fine job you are doing in handling our freight.

Leonard C. Emrick
General Manager, Eastern Div.
California Air Shippers
Association, Inc.
Beverly Hills, Calif.

Since this letter was written, Rick Posner was promoted to manager-terminal sales at JFK.

• Working in a traffic or a customer service category is not always an easy task. But I can honestly say in my position it's a pleasure to work with people as efficient and reliable as Flying Tigers personnel. Whether I'm dealing with LAX or Dallas, I have never had a shipment messed up. It surely is nice to know this type of "great" service still exists. Keep it up, Flying Tigers (you make me look good). Thanks again to Dorene Hope, Gloria Loya and all customer service representatives.

Ms. Pat Mack
Traffic Department
Hughes Aircraft Company
Culver City, Calif.

Letter to Ned Wallace, general manager-charter programs.

• Your organization responded so effectively in helping us move approximately 200,000 pounds of an oil mud drilling additive from Los Angeles to Bandar Seri Begawan, Brunei, July 14-18. Although this move was some 20 times more expensive than by ocean freight, the speed at which your organization worked to obtain the aircraft and deliver the material saved our customer considerable amounts of money in the form of no down time on drilling rigs and all the associated production and personnel planning/scheduling problems associated with such a negative event.

In addition, the customer was so impressed with our service that most likely we could expect future sales that will contribute one to two percent more revenue to our company.

I had the privilege of accompanying your crew on the flight — Captain Dennis R. Turner; First Officer Jon F. Szigeti; Second Officer Tim R. Grider; Charter Representative Gary R. Marsch; and Maintenance Representative Ray Raduziner.

Although this type of experience was my first, I found your whole crew friendly, courteous, helpful and, most importantly to the Flying Tiger organization, they were interested in providing service at its highest quality and level.

The payload on our DC-8 was equivalent to approximately 420 passengers. Each of our four landings was as smooth as any passenger landing I have experienced in the last three years. My hat's off to your crew and your total organization. I look forward to an opportunity to bring you more business when the occasion arises.

E.F. Chouinard
Director of Marketing
International Operations
Great Lakes Chemical Corp.
West LaFayette, Indiana

Letter to Bob Roe, general manager-Seattle.

• Now that the 1980 cherry season is finished in terms of airfreight, I would like to share a few of my observations of the performance of Flying Tiger Line.

First, there was a very enthusiastic sales effort by Frank Young (account executive-SEA). His assurances were personally backed up, with Frank at the terminal during the delivery of the cherries and their loading. Mr. Young's commitment and personal follow-through was both refreshing to see in the industry and impressive to the Japanese principals and forwarders involved.

His attention to detail, such as phoning Anchorage to make sure the temperature control was functioning when the aircraft was undergoing repairs reflects a high degree of professional

(and could very likely have saved thousands of dollars worth of cherries). The smooth operation of the ramp in unloading the fruit and building the pallets was also impressive. Every night we were there, remarks made by the Japanese buyers of who coordinated the procedure was. We were given every assistance, even unloading the cargo which we were prepared to do ourselves. In sum, you have reason to be proud of the overall performance of your staff. We look forward to working with you and enjoying that quality of service next season.

Richard Black
Air Export Division
George S. Bush & Co., Inc.
Seattle, Washington

This is just a short note of thanks to **Terri Lombardo** (customer service-JFK) for all her assistance and monitoring of my two shipments to Guayaquil, Ecuador via Miami through Flying Tigers on the Andes Airway bills.

I knew Terri would be very helpful to me as she has been in the past with Linda, who handles our domestic shipments. I had been under a lot of pressure with these two consignments, and with Terri's expedient service and careful monitoring, half the battle was solved.

I commend her efforts and honesty, and I am extremely grateful for her gracious manner and fantastic customer relations. I hope to be doing more business with Flying Tigers in the future.

Kathy Meister
Export
PTL Air Freight, Inc.
Jamaica, New York

This letter is to inform you of the great services and cooperation which one of your employees rendered to me on a recent visit to New York City. We had a shipment which was scheduled for arrival on a Thursday and very important for a business meeting I had scheduled the following Saturday morning. Unfortunately, we had problems receiving the materials and when I contacted your employee, **Peggy MacSaveny** (customer service-JFK), she responded with great concern and efficiency. To make a long story short, the merchandise was delivered at 7:30 a.m. on Saturday and I was able to make my presentation as scheduled.

Peggy was very cooperative and handled this situation very effectively and professionally. You are lucky to have such an individual in your employ. Service such as this will certainly make Flying Tigers the people that we call upon for our future needs.

Michael L. Krienik
Advertising Manager
The United States Shoe Corp.
Cincinnati, Ohio

I would like to take this opportunity to personally thank a member of the Flying Tigers staff at JFK — **JoAnn Karazia** (customer service representative). JoAnn recently helped our company with an important shipment to St. Louis which the other airline companies were unable to help us with. JoAnn has also been most helpful in past situations and is always ready with helpful suggestions and advice.

Robert Schultz
Operations Manager
Argents Express (NY)
Harrison, New York

I wanted to take this opportunity to express my appreciation for the excellent assistance I received recently from your LAX personnel on a large shipment of helicopters to Singapore.

Without the time and attention from people like **Dick Vasen** (sales manager), **Mark Newton** (terminal services manager), **Pam Herrick** and **Gail Nakamura** (customer service representatives) and many of your operations and dock people, my shipment would not have made it to destination on time and in excellent condition. Not only was my customer extremely happy with the provisions made for them in the breakdown of their helicopters, but the commitment to make sure that the shipment moved as set up, promised us both a return customer in the future. Please make sure to convey my appreciation to everyone involved.

Ray Loehner
Manager, International
Market Development
Burlington Northern
Air Freight, Inc.
Newport Beach, Calif.

Interline Friend

I wish to compliment you on your operation in Miami. All of your people were extremely courteous, friendly and helpful, especially **Harry Bushwry** (operations supervisor).

I had an occasion to use your airfreight service recently to ship some items to Atlanta, Georgia. I am an Eastern employee, and my daughter is employed by National/PanAm. She was shipping several boxes via your interline agreement with PanAm. It is not always possible, in the airline industry, to receive the consideration shown us by your people, even from our own fellow airline employees!

It was a pleasure doing business with Flying Tigers, and I most certainly will recommend your service to everyone I can within the airline industry and especially the general public.

Mrs. Jean Hajek
Miami, Florida

Kudos from the FAA

Letter to Al Penrose, manager-maintenance publications.

Recently I reviewed Revision No. 53

for the DC-8 Dispatch Limitations Manual (M.E.L. — Minimum Equipment List). It was the first opportunity since my recent assignment to Flying Tigers to examine in detail the DC-8 M.E.L.

I was surprised to find a uniquely excellent M.E.L. format, not only for the DC-8 but for the B747 aircraft fleet. Your method of illustrating and presenting an M.E.L. for joint use and understanding by both flight and maintenance personnel is an enormous improvement over the routine M.E.L. we see provided as guidance to airline personnel.

As you are no doubt well aware, application and understanding of the M.E.L. have been the source of numerous problems throughout the industry — problems which have resulted in operational delays for the operator, which, in addition, have generated non-compliance action by the FAA.

Your recognition of these various M.E.L. problem areas, combined with the independent motivation to correct them, is most commendable. The resulting procedures reflect an extensive amount of work and technical expertise, both of which serve to eliminate M.E.L. problems and enhance overall safety.

Our safety interests are, of course, mutual ones. Based on such overall interests, we acknowledge your ingenuity and work in this area. Congratulations on a job very well done.

D.W. Berger
Principal Maintenance Inspector
Federal Aviation Administration

PAX Credits

I am extremely pleased with the service of the flight crew on a (Military Airlift Command) Flying Tigers passenger flight from Yokota, Japan to Travis Air Force Base in California. From the cockpit to the aft galley, courtesy, friendliness and professionalism reigned supreme. The service provided was impeccable by all the flight attendants.

I worked with American Airlines a number of years ago in passenger service at O'Hare International Airport in Chicago, ten years active duty with the Air Force in passenger service, and now three years with the Air Force Reserve in the same area. I feel I am quite well qualified, therefore, to extend the foregoing compliment. Keep up the excellent and outstanding service.

Roger Michna, TSG
U.S. Air Force Reserve

Do you have a question or comment, or a letter you've received from someone outside the airline, that you think deserves recognition? Send it to The Mailsack, c/o Public Relations, HDQ-HO1. All correspondence must be signed; names will be withheld upon request.

Flying Tigers & Qantas

The Bear Teams Up with a Tiger

Despite complaints in recent advertisements that he "wants to be alone," Qantas Airways' koala bear has begun a long-distance relationship with a Flying Tiger from Boston.

The tiger and the bear are working together to provide the first daily direct B747 jetfreighter service from Boston to Australia. Previously, New England freight bound for Australia had to be trucked to New York's JFK International Airport.

This interline program between Flying Tigers and Qantas will provide New England cargo shippers and freight forwarders with quicker service to Australia, upper and lower deck service, the safety and convenience of packing and sealing M-1 containers in Boston, and local contacts and drop-off at Flying Tigers' Boston terminal at Logan International Airport.

Airfreight bound for "down under" is scheduled to depart from Boston on Flying Tigers' 12:30 a.m. flight, arrive

in either Los Angeles or San Francisco at 6:00 a.m. to be transferred to a Qantas Airways' B747 combi-service, and depart for Sydney/Melbourne at 8:30 p.m. the same day.

This scheduled service departs from Logan International Airport five days a week and saves freight forwarders one day in transport time.

"We're extremely pleased with the new Flying Tigers/Qantas interline service," says Winston Davis of Circle Airfreight, the first Boston freight forwarder to use the new service. "Next to the time savings, one of the greatest advantages is that we can build a container here, turn it over to Flying Tigers, and it will be opened by our own people in Sydney. This greatly cuts down chances of loose pieces getting in the wrong container."

According to Dennis Carey, Flying Tigers' customer service supervisor in Boston, the major categories of airfreight shipped from Boston to Australia include computers and computer-related products and electronic equipment. Both airlines provide upper deck service which is designed to handle such sensitive products.

The interline program also cuts down on calls and paperwork for cargo shippers and freight forwarders since they only have to make arrangements with one airline.

"Business and freight forwarders can call us here in Boston and, working closely with Qantas, we will handle all the details for delivery to Sydney or Melbourne," says Carey.

"Our agreement came about when Qantas started B747 combi-service from Los Angeles to Australia last month. Our flight now connects with Flying Tigers' B747 service to the West Coast — a service that is desperately needed by New England businesses," says Alex McCluskey, Qantas Airways' cargo sales representative-Eastern USA. "Tigers made a large capital investment and commitment to the New England freight forwarding community when they introduced 747 jetfreighter service to California. This interline program is another example of both Flying Tigers' and Qantas' commitment to this area."

Serving Boston since 1949, Flying Tigers today carries an estimated 28 percent of Logan's annual airfreight traffic.



Tigereview is Best in Industry

Tigereview, published for the employees of Flying Tigers, was named "best overall magazine" in competition with the employee publications of most major U.S. airlines. In addition, the publication was honored for "best magazine design" in the same competition.

Awards were presented by the Airline Editors Forum of the Air Transport Association of America at the group's annual conference held in New Orleans, Louisiana this year, September 10-12.

The ATA's Airline Editors Forum is dedicated to the advancement of professionalism and knowledge in the craft of employee communications.



Headed "down under" — Alex McCluskey of Qantas Airways, left, and Dennis Carey of Flying Tigers' Boston terminal, check out an Australian-bound container as it is loaded into a B747 jetfreighter at Logan International Airport. Through a new interline program the two airlines provide the first daily direct B747 jetfreighter service from Boston to Australia.



Volare Award for Bennett

Bob Bennett, **above**, manager of avionics engineering, received the 1980 Volare Award from the Airline Avionics Institute (AAI), the avionics and airframe manufacturers' support association for the airline industry. Bennett received the award "for significant individual outstanding achievement in the category of air transport operation avionics maintenance." The award was presented earlier this year at the Airline Electronics Engineering Committee (AEEC) general session in Kansas City, Missouri.



Award for Excellence

After leaving his position as senior assistant attorney for the City of Los Angeles, Larry Nagin, Flying Tigers vice president-law since April this year, was commended by the City Council for his valuable legal expertise in representing the City's aviation interests. Nagin, **above center**, receives the congratulatory resolution from City Council President John Ferraro, **left**, and Councilwoman Pat Russell.



Dedicating the Henry L. Heguy

On Friday, October 17, 1980, JFK employees gathered at cargo terminal building 260 for informal ceremonies dedicating Flying Tigers B747-200 jetfreighter number 816FT the "Henry L. Heguy".

In keeping with the airline's practice of naming its new B747 aircraft in honor of founders and pioneers of the airline, the new jetfreighter was named for one of the pioneers of Seaboard & Western Airlines — later to become Seaboard World Airlines and now merged with Flying Tigers. The aircraft was one of two on order to Seaboard at the time of the merger.

Jane Heguy, Henry Heguy's widow, was on hand for the afternoon ceremonies, dousing the new aircraft with champagne splashed from a silver bowl.

Henry L. Heguy, navigator on Seaboard's first commercial flight in 1947, was instrumental in the airline's development until his death in 1975. He served as European manager; Atlantic manager; director of dispatch, and most recently vice president-system operations. He was, say his colleagues, "A man of absolute dedication, with unsurpassed knowledge of the business and always-sound judgment. And, he was a great guy and a good friend."

A second B747 will be dedicated in honor of another Seaboard pioneer — W. Henry Renninger.



Love at first flight — Jane and Henry Heguy met in 1947 on the first passenger flight operated by Seaboard & Western. Henry was a navigator on board the DC-4 and Jane was a flight attendant. **The two are pictured above center** following that first flight with fellow flight crew members and the aircraft that brought them together. At recent ceremonies at JFK, Jane Heguy, **at left**, christens new aircraft named for her husband.

Around the System (continued)



All "Abuzz" in Boston

It wasn't your ordinary promotion. Even after he stepped into the warehouse at the request of fellow Boston employees and noticed that a crowd had gathered, Jerry Moran couldn't quite believe what he saw: Two spritely "bumblebees" singing a specially prepared message in praise of his promotion to senior operations supervisor. Covering his eyes didn't make it go away, **above left**, so Jerry took the attention in stride, **above right**, accepting "center stage" with the buzzing vocalists to a round of applause from fellow employees. Along with the song, Jerry received a six-pack of Lite beer for his good sportsmanship. Moran joined Flying Tigers in October, 1979.



It's Showtime!

Flying Tigers participates in exhibits and trade shows around the world to acquaint shippers with its various airfreight services and capabilities. Participating in the "Long Island Loves Business" exhibition recently were Flying Tigers JFK personnel, **above l-r**, Dennis Mack, restricted articles specialist; Mike Ribalta, manager-domestic operations; Karin Holzman, account executive; and Kenny Guadagno, traffic agent. Flying Tigers' booth featured the airline's impressive six-foot cutaway B747 model.



Petrick Wins Daedalian Award

Captain Dick Petrick received the prestigious Daedalian Civilian Air Safety Award earlier this year, adding to a number of other honors bestowed upon him in recognition of his actions in avoiding a potentially disastrous aircraft collision in Chicago last year. Established in 1956, the award is presented annually by the Order of Daedalians, national fraternity of military pilots, to a U.S. commercial airline pilot and/or crew demonstrating ability, judgment and/or heroism above and beyond normal operational requirements. Another Flying Tigers pilot — Captain Gregory Thomas — was the second recipient of the award in 1957. Showing off the trophy — currently on display in the lobby of the Robert W. Prescott world headquarters building in Los Angeles — are, **above l-r**, Captain Petrick, his wife Maggie and Flying Tigers President Tom Grojean.



Festivities in Frankfurt

Customers, members of the news media and interline friends gathered at the Flying Tigers terminal at Frankfurt/Main International Airport October 1 to celebrate the merger of Flying Tigers and Seaboard World Airlines. Among Flying Tigers "hosts" at the event were, **above l-r**, Oswald Buttler, general manager-Germany; A. Burt Hubbs, vice president-European operations; and Greg Smith, director-charter sales & marketing.

Photo and information submitted by Angela Michels, secretary to GM-Germany Oswald Buttler.

The "Inside" Story



Giving Basel the Business

Flying Tigers' Basel, Switzerland station, not currently served by the airline's scheduled jetfreighter routes, found itself nonetheless busy with an aircraft

*recently, handling a Flying Tigers B747 charter from Basel to Muscat, Oman. The load consisted of some 100 tons of pharmaceuticals and one Heliswiss helicopter, **pictured above** as it is loaded through the nose of Flying Tigers B747-200 #810FT — the "Clifford G. Groh", named after one of the airline's founders.*



Story filed by Anita Spiess, secretary to the general manager in Zurich. Photos by Claude A. Iselin, district sales manager-Basel.



It's Time to Give the United Way

If one of your co-workers needed help, you'd probably want to lend a hand. Last year you did... through the **United Way Campaign**. Your co-workers, your neighbors, your family and you all benefited when you gave.

By contributing your fair share through payroll deduction, you provide disaster assistance, in times of emergency... home health care, in time of sickness... family counseling, in times of trouble.

You also support recreational activities, youth programs and day care for children of working parents.

Carol Skelly, employee services representative and Flying Tigers' United Way chairman this year, has announced that the airlines' campaign will be November 10 through 21.

This year, when you're asked to make your contribution, don't just think of all those people "out there" who need your help; think of all the people "here" — your family, your friends.

**PEOPLE
LIKE YOU...
HELPING
PEOPLE
LIKE YOU!**

Flying Tigers After Hours



Secretary Brenda Johnson, **above left**, with her Roosevelt school cheerleaders.

Cheers for Brenda

Flying Tiger Trains Young Rooters

"I always wanted a girl," says Brenda Johnson, mother of four boys, "and didn't have any. But now I'm spending my evenings with 55 of them."

Fifty-five girls are more than most people could handle; but Brenda, secretary in the contract services department in building 260A at JFK, finds great satisfaction in her pastime of training cheerleaders for the Roosevelt (Long Island) midget football team.

Brenda's involvement with the girl's cheerleading came a few years back when her son won a position on the midget football team. Attending his games, she noticed that the opposing teams had organized cheerleaders but Roosevelt did not, in spite of the fact that there were many enthusiastic and spontaneous female rooters for the Roosevelt team. Following one game, several of the young ladies approached Brenda, who was by now a familiar face at the games, and asked if she knew someone who might be able to help them form a cheerleading team. Brenda volunteered and shortly thereafter found herself with a group of girls willing to devote an hour each week-day evening to practice sessions.

That was only three years ago, but news about a good thing travels fast in Brenda's small community. The first practice session three years ago attracted ten girls; this year, she had 180 girls trying out, from whom she selected 55 to form the cheering squads.

Brenda works with girls from 5 to 14 years old, initially teaching them flips, splits and other individual gymnastics. After these are perfected, the young ladies are taught the coordinated team movements and precision drills which are the repertoire of a good cheerleading team.

Assisting Brenda in the training sessions are six coaches, most of whom started in her class three years ago. Many of Brenda's other "graduates" are now varsity cheerleaders in nearby local schools, particularly Roosevelt High School and Maria Regina High School.

Training cheerleaders comes easily to Brenda. She simply draws on her own cheerleading experience back in high school in Pennsylvania and at the University of Pennsylvania where she studied voice. She also studied business at Monroe Business College in New York. She joined Flying Tigers a year ago.

Brenda's volunteer efforts go beyond simply training the girls. She also takes charge of outfitting them with uniforms. She arranges a yearly dance and fashion show fund-raiser, the proceeds of which go to providing skirts, blouses, sweaters, shoes, pompons, and the other paraphernalia of cheerleading. Among those modeling the fashions exhibited at last year's show were several other Flying Tigers employees including Gloria Calhoun, Michelle

Free and Ray Hines, all of building 178, JFK.

The Roosevelt midget football cheerleaders regularly compete in the Nassau-Suffolk Counties cheerleading competitions. Brenda's group hasn't won yet, but she says they have shown good progress each year and "the gold cup can't be far away now."

Brenda says that the training in cheerleading, while enjoyable and worthwhile in itself, is really only a means to an end. "The real point is to instill confidence and leadership in the girls; to give them a sense of teamwork and direction to help them go on to something better."

Bravo, Brenda!

Hey Skiers, It's Almost Time . . .

It's time to start thinking snow. The Seventh Annual World Cup Airline Ski Races will be held at Crystal Mountain, Washington, the week of March 22, 1981 with airlines from around the world participating, and Phil Rhodes, lead ramp serviceman in Seattle, and Captain Pete Okicich are currently lining up Flying Tigers skiers for the event.

Pete and Phil have organized Flying Tigers teams in the ski racing event a number of times, including the 1980 competition.

Participating from the airline at this year's race, held March 16-22, were Rhodes, team captain; Second Officer Leigh Lewis; Check Second Officer Sam Vail; Captain John Henrichs; and SEA RSMs Mike Sims and Nick Metcalf.

Among the team's achievements, Mike Sims took a second in the "B" Men's Giant Slalom, and Sam Vail captured third in the "B" Men's Downhill. The races feature both men's and women's events in "A" (longer, more difficult courses) and "B" classes.

In addition, says Okicich, the event is highlighted with many social events including an awards banquet and time for pleasure skiing both day and night, up to 10 p.m.

Pete and Phil are looking for prospective team members — both men and women — now so they can arrange for sweaters or parkas with Flying Tigers identification and confirmed lodging at Crystal Mountain.

The event promises to be a lot of fun for team members as well as spectators, says Pete. Anyone interested should contact Phil Rhodes or Pete Okicich as soon as possible through the airline's Seattle terminal.



Concentration — Maintenance Supervisor Jerry Sullivan puts a bead on the target during a tough match against a rival team.

Right on Target

Competition, Camaraderie with Darts

The lights at Muldoon's Saloon were appropriately dimmed, except for one corner, warmly bright and alive with activity.

There a group of friendly rivals ringed a small "stage" where Flying Tigers carpenter Sandy Carmichael stood - dart poised - concentrating on the round board some 7'8" in front of him. A pause, the toss - bull's-eye. To the layman, the ultimate score. But to a seasoned dart player, only measured success.

Actually, Sandy would have preferred to hit 20 on the triple ring, a point somewhere between the board's center and outer edge.

Nonetheless the score was welcome in the competition underway between Flying Tigers and British Air dart teams. Flying Tigers beat the Brits, who had traveled to Southern California from London for the match.

The game of darts, long a mainstay on the British social and recreational scene, is coming into its own in the U.S., evidenced by a flourish in the formation of clubs like Flying Tigers'

own recently formed dart team. The sport provides the incomparable camaraderie of meeting friends in a relaxed "pub" setting, the thrill of competition and the satisfaction of individual achievement in a precision sport.

Flying Tigers team members meet informally on a regular basis at various Southern California Dart Association sponsoring establishments to share good times and hone their skills in preparation for competition.

So far this year the Flying Tigers team has gone up against teams from other airlines including Aer Lingus, TWA, British Air and United. Its next competition will be a rematch with United probably in December.

A little over a year old as an organized group, the enthusiastic dart team is looking for new members, both men and women, and is especially interested in developing a women's team. Anyone who plays darts - or would like to learn - is encouraged to join in the fun. Contact Tony Brady in the seat shop at the headquarters maintenance base, HDQ-NO3.



Above left: Tony Brady, left, accepts gift — a brass horn — from a representative of a British Air team following defeat by Flying Tigers. **Above center:** Southern California Dart Team members include, l-r, Tony Brady, accessory shop; Jerry Sullivan, maintenance supvr.-facilities; Mike Gentz and Don Nielsen, hydraulics shop; Joe Brady, seat shop; Gary Christianson, instrument shop; Marshall Michael, sr. project engineer; and Sandy Carmichael, carpenter shop.



At left: When it comes to throwing darts, everyone has his or her own style. Concentrating on their games are Gary Christianson, far left, and Don Nielsen. **Above, this column:** Two team members retrieve their darts and chalk up the scores during a match at Muldoon's Saloon in Southern California. Muldoon's, a Southern California Dart Association sponsor, is owned by Flying Tigers Dart Team member Joe Brady. Team members sport the airline's name and Tigerface on their team shirts, supplied by the Los Angeles Flying Tigers Employee Activities Committee.

How To Get Away To It All

Get Ready — It's Ski Season

Aspen Airways and Continental Airlines are offering special air transportation in conjunction with a choice of nine Aspen Interline Tours ski weeks in Aspen for the 1980-81 season.

A **Ski School Package** at Highlands Ski School is for all levels of ability and includes seven nights lodging, six days equipment rental and lifts, and five days ski school (all-day instruction — GLM Method). The cost of the Ski School Package is \$289.50 per person.

Experienced skiers can enjoy the **Multi Area Package** which includes seven nights lodging and five days lift tickets (three days at Aspen Highlands, plus two days at your choice of Snowmass, Aspen Mountain or Buttermilk). Price is \$239.50.

Both ski weeks include a picnic lunch atop the mountain, airline-sponsored party with prizes, free Nastar Race and transportation to your hotel and to and from lifts.

As part of the special offer, Continental Airlines will provide round trip, space available coach passes from any city they serve to Denver for \$20 (\$30 from Hawaii) per person. Aspen Airways will furnish round trip space available air transportation from Denver to Aspen for a \$12 service charge.

Arrivals are on Sunday with departures the following Sunday. Airline employees, their spouse and unmarried children under the age of 21 are eligible for the special airfares. Retirees and non-airline employees are welcome on the ground portion of the package. Prices are per person, double occupancy.

For a brochure and registration form including booking instructions for Continental Airlines and Aspen Airways and a schedule of departure dates, contact Employee Benefits, your Benefits Coordinator, or send a self-addressed, stamped envelope to Harold W. Mallet, Director Interline Sales, Aspen Airways, 4531 Empire Avenue, Burbank, CA 91505.

Hong Kong Bound?

If a visit to Hong Kong is included in your travel plans, undoubtedly you've thought about shopping. Now, as a Flying Tigers employee, you are invited to shop at the **China Fleet Club**.

The U.S. Navy Purchasing Department, in conjunction with reputable



Hong Kong: Shopper's paradise.

local merchants, operates two floors of salesrooms on the third and fourth floor of the China Fleet Club. The salesrooms are principally operated to serve visiting U.S. servicemen by selling quality items at fixed prices.

Photographic equipment, stereos and radios, rosewood furniture, Oriental carpets, watches and clocks, rattan products, furs, silverware, luggage, jewelry, gold coins and bars, perfumes and men's colognes, clothing, and toys are just a few of the items they offer. There's even a branch of a Hong Kong department store that offers discounted prices on the items sold in the China Fleet Club. They also have a pack and wrap facility to make transporting your purchases home that much easier.

To obtain a shopping pass, stop by the Navy purchasing department office adjacent to the salesrooms on the third floor and present your company I.D.

The salesrooms are open between 10 a.m. and 6 p.m., Monday through Saturday in the China Fleet Club Building, Gloucester Road, Hong Kong, B.C.C.

Good News!

The Special Fares — embargoed during the summer months are available again. The following is a list of some of the reduced rate interline programs which have been reinstated:

Austrian Airlines — "Waltz Away" fare, \$20 per person per flight segment, space available, economy class.

British Airways — "Speed Bird" to London and the U.K. from various U.S. airports, priced from \$189-\$269 round trip, economy class, positive space. Airline employee, spouse, children up to and including 23 years old, and par-

ents of the employee are eligible.

Lufthansa — "Fly/Drive", from \$151 (price varies with length of stay and category of car), round trip, conditional confirmed space, tourist class, to destinations in Germany from U.S. gateway cities. Friday or Saturday departures only. First night hotel accommodations with continental breakfast, and car rental with unlimited mileage are included.

Mexicana — "FiestaFare", \$50 round trip, space available from any U.S. gateway to any Mexicana destination in the Republic of Mexico. Airline employee, spouse and children are eligible. (Children ages 2 through 11 are assessed 50 percent of the applicable *FiestaFare*.) Additional programs are available in conjunction with the *FiestaFare* to the Caribbean, Guatemala and Costa Rica, and point-to-point within Mexico, for an additional fee.

TWA — "Eurofare", priced from \$245-\$349 round trip, positive space between New York and various destinations in Europe. Departures from other domestic gateway cities available for an additional fee.

Varig — "Amigo Fare", \$125 round trip, space available to Rio from New York, Miami or Los Angeles; or Tokyo from Los Angeles.

Contact Employee Benefits or Benefits Coordinator for complete details.

Party Time in Las Vegas

Las Vegas World Wide Airliners Parties is offering interline party packages in Las Vegas, Nevada, to airline employees and their families November 30 through December 23.

The Tropicana Hotel and Country Club is host for the fourth annual interline event. Included in the price of the package is three days/two nights hotel accommodations, a variety of meals, entertainment at a major nightclub, nightly champagne parties with trip pass drawings and much more.

Price for the package is \$75, double occupancy. For additional information and reservations call: 1-800-634-6135.

Traveling, Shipping on Flying Tigers

With our added routes, aircraft and employees as a result of the merger October 1, it's time for a few reminders about personal travel and shipping privileges available to employees on company aircraft.

Travel Passes

Transportation on the DC-8-63s is granted to all full-time employees, their immediate family (spouse, dependent children to age 21, or to age 23 if they are full-time students carrying at least nine units a semester), and retirees.

Only employees may travel on the DC-8-61s and B747s.

Travel passes are issued with specific boarding priorities as follows:

Positive Space — Limited to company business and is valid for 30 days.

Space Available A — Emergency (death or serious illness) in the employee's immediate family. Pass valid 15 days.

Space Available B — For employees using vacation time. A copy of your vacation P-2 must be attached to your application. Pass valid 30 days.

Space Available C — Non-vacation, personal travel. Valid 90 days.

To obtain a pass, complete FTL form 1220, *Request for Transportation on Company Aircraft*, and submit it to Employee Benefits or your local Benefits Coordinator. New York and European based employees who previously made application for travel through the Personnel Department in building 178 should continue to do so. Since international passes are limited to one per year, they are only issued in Employee Benefits, or the personnel department in building 178. Your pass jacket and insert will give you all the information you'll need regarding listing for the flight, meal service, "restricted article information, and more.

Shipping

Following are three different shipping programs available to you for transporting personal belongings on company aircraft:

Service Charge Coupon — On a space available basis you may ship up to 200 pounds of personal cargo for \$.05 per pound domestically, or \$.10 per pound internationally. You may apply for as many 200-pound coupons as you wish throughout the year, but only one of the coupons will be accepted per shipment. A shipment with several pieces totaling 200 pounds is acceptable; however, no individual piece may weigh more than 150 pounds.

50 Percent Coupon — In order to accommodate shipments which weigh more than the 200-pound service charge limit, you may ship on a positive-space basis at 50 percent of the General Commodity Rate reflected in the Rates and Tariffs Manual.

To obtain authorization for a non-revenue shipment, complete FTL form 1275, *Personal Property Shipment Authorization*, and apply either through Employee Benefits or the highest management level at your location.

To secure coupons, apply through Employee Benefits by memo including your name, employee number, position, routing desired, and weight of the shipment. The applicable charges due for the coupon shipment will be collected at the origin terminal.

Embargoes are usually in effect in late fall. For the most current status, contact Employee Benefits or your Benefits Coordinator. •

Twin Cities

(Continued from Page 1.)

service and cargo-handling areas.

"We expect the Twin Cities to grow in importance as a manufacturing, distribution and retailing center," Bratek said. "Flying Tigers air cargo service will be a significant factor in that development."

Charlotte

Flying Tigers opened its new \$2 million cargo terminal — the largest air-freight facility in the Carolinas — at Douglas Municipal Airport in Charlotte, N.C., September 10.

The 22,700 square foot building is on a 3.5-acre site and includes warehouse, office, maintenance and employee areas as well as 12 truck dock doors. The modern two-level structure, the only international airline facility in Charlotte, can accommodate simultaneous handling of one 747 and one stretched DC-8 jettfreighter.

"Flying Tigers has been serving Charlotte area shippers since March, 1978, when deregulation of the domestic air cargo industry allowed us to enter this marketplace," said Howard "Bruiser" Mann, regional sales manager.

"Since deregulation, we have transported more than 25 million pounds of freight, both inbound and outbound. When the recession subsides, we should be doubling those tonnage figures."

Currently, Flying Tigers operates five stretched DC-8 flights a week for Piedmont area shippers with daily truck service between Charlotte and outlying industrial areas such as Greensboro, Raleigh and Greenville, carrying such commodities as textiles, textile machine parts, computers and cigarettes.



New beginnings in CLT — *Southern Region VP Jay Tufts, third from left, is assisted in ribbon cutting ceremony by, l-r, Jerry Orr, assistant airport manager for operations & engineering; Josh Birmingham, CLT airport manager; and Charlotte City Councilman Herb Spaugh.*

Atlanta

B747 flight #4 departs Atlanta at noon on Saturdays arriving in New York at 2 p.m. European-bound shipments are then loaded onboard Flying Tigers flights destined for London, Frankfurt, Paris, Zurich and Milan.

Inbound European shipments to At-

lanta depart the New York gateway each Sunday at 5:35 p.m. on Flying Tigers' 747 flight #7, arriving in Atlanta at 7:40 p.m.

Five times a week, the airline's wide-body flight #275 leaves Atlanta at 1:30 a.m. for Chicago, where cargo is transferred to Flying Tigers flights to the West Coast and Asia. Inbound Asian and West Coast freight arrives in Atlanta at 9 a.m. Tuesdays through Saturdays, on the airline's flight #170.

In addition to these new 747 flights, Flying Tigers operates six stretched DC-8 jettfreighter flights a day between Atlanta and major domestic markets, including JFK.

Major commodities moving on Atlanta flights include machinery, perishables, textiles and a wide range of products made in the Southeast. •

Key Appointments

(Continued from Page 1.)

management positions in Japan, Europe and the United States. He became a U.S. citizen in 1963.

Kane

In his new position, Kane will have responsibility for the airline's sales revenues through coordinating activities with Flying Tigers' domestic and international sales force. He will direct the recruitment and training of sales personnel, as well as management of the various sales functions at the carrier's Los Angeles headquarters.

Kane joined Flying Tigers in 1969 as a sales representative in Los Angeles. In 1971 he was promoted to commodity and industry marketing manager, and a year later was named terminal sales manager in Chicago. In 1977 Kane was appointed manager of terminal service operations in Chicago and subsequently named general manager in Chicago responsible for an eleven-state area.

Jordan

Formerly vice president-maintenance and engineering, Jordan assumed responsibility November 1 for flight crews, including both pilots and flight attendants, flight operations, planning, control, training and standards, and ground and flight safety. He also continues to be responsible for maintenance, engineering, quality control, production control, supply and contract services.

Reporting to Jordan will be yet-to-be-named vice presidents of flying and of maintenance and engineering, and a senior director of systems operations.

Retired senior vice president Ed Pinke, who has been running flight operations since January, will continue as assistant to the president until the end of the year.

Jordan joined Flying Tigers in April, 1979. Previously, he served as assistant vice president-technical operations for Southern Airways, Atlanta. •

FLYING TIGERS ON THE MOVE

Promotions and new positions around the system:

HEADQUARTERS

Diana Abramson... to work scheduler, from mechanic. Don Ashbrook... to director training and development, from manager flight ops. services. Kim Auwerda... to tariff clerk, from senior clerk. William Berliner... to manager reliability, from supervisor reliability analysis. Irene Berquist... to senior accountant, from accountant. Michael Bobic... to project analyst, from systems analyst. Neil Brooksby... to manager training development program instruction, from supervisor terminal training. Jay Clemons... to supervisor marketing information, from senior marketing information specialist. Mary Donovan... to manager training development program instruction, from supervisor tariff training and product knowledge. Frank Fuqua... to director flight planning and operations analysis, from manager flight planning. Stephen Gaudin... to flight training service engineer, from flight training service technician. Andrew Geist... to supervisor maintenance, from lead salaried mechanic. Norma Greenaway... to confidential secretary, from secretary. Elaine Grier... to computer operator "A", from computer operator "B". Cathy Garcia... to secretary, from customer finance job "2". Edwin Hale... to director quality control and reliability, from manager quality control. Raymond Hartweg... to senior marketing analyst, from marketing analyst. Lisa Hauge... to confidential secretary, from secretary. Keith Hoskins... to computer operator "B", from computer operator "C". Marcia Hudson... to computer programmer "A", from computer programmer "B". Lori Ignasiak... to rate specialist "II", from rate specialist "I". Suzi Isaacson... to rate specialist "III", from rate specialist "II". Harlan Jordan... to maintenance controller, from flight line mechanic. Mary Jordan... to coordinator printing services, from offset press operator "II". Ray Kmak... to manager marketing research, from senior marketing analyst. Susan Lawrence... to crew data operator "B", from purchasing clerk "B". Warren Lore... to manager financial planning and analysis, from senior financial analyst. Lynne Lindsey... to supervisor marketing information, from senior marketing specialist. William Maid... to senior pricing analyst, from pricing analyst. Gerald Maple... to project analyst, from systems analyst. Arnold Mayans... to office services administrator, from supervisor printing services. Carol McCune... to chief ops. supervisor, from supervisor charter planning. Charles Pryor... to manager maintenance training, from supervisor maintenance training. Linda Reynolds... to executive secretary, from confidential secretary. Albert Schaaf

... to senior financial analyst, from senior industrial engineer. George Shelton... to maintenance supervisor, from lead mechanic. Charles Smith... to accountant, from junior accountant. Jack Springer... to manager structure and system engineering, from senior service engineer. Steven Sorrell... to manager sales planning, from senior marketing analyst. Rich Style... to computer operator "A", from computer operator "B". Joan Taft... to customer billing systems analyst, from rate specialist "III". Dianne Tingirides... to information systems project analyst, from instructor traffic procedures. Donald Togerson... to manager quality control, from inspection manager. Monica Torres... to rate services specialist, from customer finance job "2". Susan Vonderhaar... to manager accounting operations, from senior financial accountant. Teresa Walker... to tax accountant, from junior tax accountant. Paul Wise... to computer operator "A", from computer operator "B".

ATLANTA

Elizabeth Adams... to CSR "I", from confidential secretary. Michael Pettit... to maintenance supervisor, from acting supervisor.

BOSTON

Dennis Carey... to customer service supervisor, from senior ops. supervisor. Thomas Elliott... to lead salaried mechanic, from maintenance supervisor. Gerald Moran... to senior ops. supervisor, from ops. supervisor.

CHICAGO

Linda Arciuolo... to telephone sales rep., from sales trainee. Thomas LaBrose... to senior ops. supervisor, from RSM. James Welton... to manager terminal services "III", from senior ops. supervisor.

CINCINNATI

Melissa Wissman... to account executive, from sales rep.

CLEVELAND

Diana Morozynsky... to sales rep., from sales trainee.

DENVER

Richard Neill... to CSR "II", from CSR "I".

JFK

Ron Arsenaault... to manager terminal services "I", from chief ops. supervisor. Allan Cupp... to chief ops. supervisor, from senior ops. supervisor. Charles Greene... to manager terminal ops. "B", from account executive. Fredric Posner... to manager terminal sales "B", from account executive. Paul Hall and Michael Ribalta... to manager terminal ops. "B", from chief ops. supervisor.

LOS ANGELES

Richard Bemis... to senior ops. supervisor, from traffic agent. Beth Fernandez... to CSR "I", from claims administration clerk. Ronald Mangini and John Ronald... to senior ops. supervisor, from RSM. Rainers Rehders... to flight line mechanic, from maintenance controller.

MIAMI

Arthur Hilts... to senior ops. supervisor, from ops. supervisor.

NEW YORK CITY

Kenji Murakami... to sales rep., from sales rep.-TYO.

SAN FRANCISCO

Dianne Drake... to secretary, from senior clerk. Mark Hughes... to ops. supervisor, from traffic agent.

SEATTLE

J.C. Kanke... to salaried mechanic, from lead mechanic-HDQ. David Palmquist... to chief ops. supervisor, from senior ops. supervisor. Russell Roof... to salaried mechanic, from lead mechanic-HDQ.

WELCOME

Flying Tigers welcomes the following new employees:

HEADQUARTERS

Riah Al-Mazeedi... senior industrial engineer. John Amundson... plant protection officer. Carl Asmus... director advertising. Ken Best... manager service planning development. Gurmeet Butalia... senior financial analyst. Dona Cabrera... data recorder "B". George Chaghouri... service engineer. Jon Christie... computer programmer "B". John Coffey... work scheduler. Janeth Cooney... personnel rep. Susan Emerson... advertising coordinator. Glenna Ford... purchasing clerk "B". Karen Fremont... manager systems development. Karen Fry... computer programmer "A". Juan Garcia-Fuertes... market analyst. Susan Grace... instructor traffic procedures. Shelly Helfrich... legal secretary. Amos Jackson... utility. James Kulp... computer operator "A". Sam Malek... manager systems development. Boris Maryanovsky... furnishings & equipment. Denise McHugh... director strategic market planning. Victor Navaratnasigam... senior financial analyst. James Petrie... manager data services. Phyllis Proctor... personnel clerk. Semo Shoham... instrument mechanic. Ann Thomas... relief nurse. Harold Woody... director production control.

Helen Abercrombie, Renee Boulanger, Charlotte Schwartz and Kelli Sorenson... data recorder "A". John Buhr and Peter Macko... project engineer.

Thea Barks and Dennis Nielson... computer programmer "C".

Felicidad Navales, Allison Stocks and Laura Villegas... customer finance job "1".

Mary Baird, Candy Gammel, Tami Mirabito and Risseth Ramirez... customer finance job "2".

David Hayles, Mary Mangrum, Angie Saavedra and Sharron Thomas... records retrieval clerk.

Susan Birkenstock and Gwendolyn Dyer... accounting clerk "B".

Francis Thompson and Andrea Whobrey... systems analyst/programmer.

Linda Jadach and Vicki Vega... secretary.

Maggie Braddock and Mary Jane Michel... publications layout clerk.

Laura Cupuano, David Edlund, Michael O'Halloran and Khanh Tran... financial analyst.

Fredrick Christie and Cornelius Steenekin... system analyst.

Rose Peters and Florence Steffer... senior clerk.

Florence Agbincola, Celeste Allison and Ann Estrada... confidential secretary.

Joseph Crowley, John McGlynn, Louis Pacitti and Donald White... stock clerk.

Robert Kasanek, Craig Mohr, Shawn Reeves and Christian Toro... mechanic.

Allen Dodds, Dennis Ogami and Hao Van Pham... engine mechanic.

Michael Hauck, Robert O'Connell, John Thrasher and James Wooden... radio and equipment mechanic.

Thomas Bastian, Michael Bovee, Thomas Diaz, Skuli Konradsson, Frederick Maupertuis, Hector Navarro, Michael Petry, John Robert, Jay Sucher and James Wilhelm... flight line mechanic.

Robert Adkinson, Comkla Boongeb, Brad Boyert, Mark Crappnell, Payung Cunvong, Cheyenne Del Carmen, Aristides Gascon, Gary Givins, Peter Hayward, Kenneth Klopp, Tibor Kiraly, Avi Mansher, Antonio Martin, Barry Meek, Emanuel Paliungas, Robert Parsons, Jatme Van Auken and Paul Voltattorni... sheet metal mechanic.

ANCHORAGE

Delbert Mayse... RSM.

ATLANTA

John Doody, Daniel Kimbro and James Royal... RSM. Alan Williams... sales rep. Scott Dandorf and Randy Hickman... salaried mechanic.

BOSTON

Roger McKenzie... ops. supervisor.

CHARLOTTE

Miriam Manios... general clerk. Joseph Willis... account executive.

CHICAGO

Elsie Campbell... senior clerk. James Cwick... engine build-up maintenance helper. Rob Hanson... CSR "I". Stephen Kamos, Dennis Reiss and Patricia Voss... traffic agent. James Rubino... marketing analyst. Tyler Terbush, Daniel Guido, Richard Prisching and Rickety Rubietta... RSM. Peggy Munao... claims coordinator.

COLD BAY

Freddy Descamps... head cook. Melvin Fair... cook.

JFK

Thomas Borneman, Richard Dochnahl and Rocco Guerriero... ops. supervisor. Nikiforos Nikiforos... radio and equipment mechanic. Edwin Pramberger... flight line mechanic. Edmond Strauber... security general clerk.

LOS ANGELES

Charles Cummins... utility. Larry Calhan, Nick Colet, James Culpepper, David Donwoodie, Jim Hildebrant,

Joseph LeBlanc, Gary Nakayama and Daniel Wossenu... RSM. Jo Ann Miller... account executive.

MINNEAPOLIS

Laurie Anderson... CSR "I". David Simousou... account executive.

NEW YORK CITY

Barbara Hansen... secretary.

PHILADELPHIA

Randall Bowling... sales rep. David Butler... CSR "I". Lynn Gutierrez... confidential secretary.

SAN FRANCISCO

Francis Bagnarol... RSM. Ann Carey and Kevin Jewell... crew scheduler. Pedro Muin... flight line mechanic. Ryan Serrels... catering administrator.

SEATTLE

Kimberly Carr... CSR "I". Gerald Way... sales rep.

RETIREMENTS

Flying Tigers salutes the following employees and their years of service:

Joseph Adamczyk, flight line mechanic-SFO. 15 years.

Joseph Bour, maintenance representative-HDQ. 30 years.

Edward Bukowiecki, flight line mechanic-SFO. 12 years.

John Dunn, engine mechanic-HDQ. 23 years.

William Margrave, ground support equipment coordinator-HDQ. 34 years.

William Sweeney, lead painter-HDQ. 29 years.

Gene Taylor, captain-LAX. 30 years.

John Wibbin, captain-SEA. 28 years.



Above left: Captain Gene Taylor teamed up with his son, F/O Bob Taylor on his final flight for the airline. Above right: Captain Jack Wibben shows off cake presented to him when he passed through Narita enroute to LAX on his last flight.



Joe Adamczyk



Joe Bour



Above, left: Ed Bukowiecki with retirement cake at SFO terminal. Center: Bill Margrave. Right: Bill Sweeney.

The Closing Shot



Although our jettfreighters fly to some of the world's most exciting cities, it's not easy to get photos of them that reveal where, in the world, they are. That's why *Tigereview* is particularly pleased with this employee photo by San Francisco Flight Line Mechanic Dick Johnson showing one of our newest aircraft, B747-200 #808FT — the William E. Bartling, against the distinctive San Francisco Bay.

Tigereview features employee photos — as available — in this spot each issue. Flying Tigers merchandise prizes will be awarded to employees whose photos are selected, with selection at the discretion of the public relations department. Interested employees should submit photos to Tigereview, HDQ-HO1. Please enclose self-addressed envelope for return of material.

TIGEREVIEW

Flying Tiger Line, Inc.
7401 World Way West
P.O. Box 92935
Los Angeles, California 90009

First Class Mail
U.S. Postage
PAID
Permit No. 594
Van Nuys, CA.

FIRST CLASS