

FLYING TIGERS *review*

For the employees of Flying Tigers • June, 1985

June 25 Marks the Day

We're 40... And "Better than Ever"

Organizational Changes Set in Implementation of Strategy

As this issue of *Flying Tigers Review* was going to press Flying Tigers Chairman and President Wayne Hoffman and Executive Vice President Lewis Jordan announced that certain organizational changes would go into effect July 1, 1985 as part of final major steps being taken in the implementation of the airline's integrated international-domestic strategy.

These organizational changes delineate major line divisions, each functioning as a profit center of the airline and each headed by a senior vice president as follows:

- Paul Stokes promoted to senior vice president-Pacific Division.
- Al Hicks promoted to senior vice president-Atlantic Division.
- George Zettler promoted to senior vice president-Latin American Division.
- Ned Wallace promoted to senior vice president-Contract and MAC Division.

- James Cronin appointed senior vice president-U.S. Division.

Additionally, Jack Kane has been promoted to vice president-sales and marketing.

All the foregoing officers will report to Executive Vice President Lewis Jordan.

The position of senior vice president-sales and service, to whom the profit centers formerly reported, has been eliminated. Pete Hubbard has resigned to accept a position as senior vice president with a non-aviation transportation company in Cincinnati, Ohio.

More complete information about implementation of the company's strategy for profit and growth, along with an organization chart incorporating the changes, has been dispatched via telex and posted throughout the system.

Details about the new organization and additional information on other adjustments that will be mandated by these organizational changes will be forthcoming in the near future.

June 25, 1985 marks a special day in the history of the world's largest air cargo carrier. Exactly 40 years ago on that date in 1945, Flying Tigers officially entered the commercial air cargo business, operating from a one-room office and a two-car garage at Long Beach Air Terminal in Southern California.

The airline operated its first commercial flights two months later in August, 1945.

From that time forward the carrier faced and conquered seemingly impossible odds, meeting the challenges often with undeniable flair and always with that special ingredient known as Tiger Spirit.

Under the theme "Better than Ever", Flying Tigers will be marking forty-year milestones in special ways throughout 1985, starting with the distribution to all employees of a new "Tigers Do It Better" bumper sticker.

Since 1945, in addition to Flying Tigers hundreds of small inde-

pendent airlines tried to build their futures in airfreight. Though hundreds tried, Flying Tigers "did it better", emerging as the leader among a handful of survivors able to make their mark in air cargo.

Since those early years, however, competition has never been more fierce nor the challenges greater than today, said Lewis Jordan, executive vice president.

"As we celebrate our fortieth anniversary, we must all be conscious now, more than ever, of the need to be the best—best in top service to all our customers, best in cost control, and as a result, profitable in all areas of our business," Jordan told employees.

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for the Latest
Information About
Travel Privileges**

USA for Africa Flight's a Big Event, Big Success

Flying Tigers operated a special relief flight for "USA for Africa" in June, carrying 231,463 pounds of supplies to Khartoum, Sudan and Addis Ababa, Ethiopia. The flight marked the sixth time this year that a Flying Tigers B-747 jetfreighter has carried relief supplies to famine-stricken African nations.

This flight was the first airlift of relief goods by the highly publicized USA for Africa group — a non-profit organization formed by 45 top American recording artists — which produced the hit record "We Are the World" and is using funds from record sales as well as the sale of related merchandise to aid African famine victims.

Major Event

The flight operated on a Los Angeles-New York-Brussels-Khartoum-Addis Ababa routing, receiving major media attention along the way. Some of the artists who participated in the production of "We Are the World" were present at Flying Tigers' Los Angeles and New York facilities as well as in Brussels and on board the flight.

In Los Angeles, Quincy Jones, Lionel Richie and Kenny Rogers witnessed the loading and departure of the flight Sunday night, June 9. On board from Los Angeles to Addis Ababa was Marlon Jackson, along with USA for Africa president Ken Kragen and others associated with the project. Diana Ross was on hand at the airline's new JFK facility Monday

morning, June 10, and participated in a press conference there while additional freight was loaded on board the aircraft. Harry Belafonte and his wife Julie boarded the aircraft in Brussels, Belgium for the flight through to Addis Ababa.

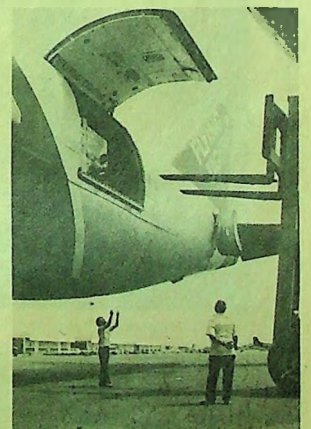
Making It Work

Flying Tigers on board the flight helping to ensure a smooth operation included: Roger Peake, supervisor of charter planning, who was responsible for the operation from Los Angeles through to Addis Ababa; Charter Operations Supervisors Vince Buscarino, who coordinated the operation at JFK, and Jochem Derschow, who joined Peake on the flight from Brussels through to Addis Ababa along with Maintenance Representative Yves Devillars; Flight Attendants Jocelyn Dyels and Nancy Gilbert, LAX-BRU, and Lisa Martin and Kristi Peake, BRU-ADD; and flight crews including Captain Merle Kleen, First Officer James Wilson and Second Officer James Straw flying Los Angeles to JFK, Captain Nick Bouja, First Officer Ralph Jarvis and Second Officer Stephen Freeman from JFK to Brussels, and Captain Bob Poindecker, First Officer Mick O'Connor and Second Officer John Brown operating from Brussels to Khartoum and Addis Ababa.

In addition, thanks are due many other ground support and headquarters employees who contributed to the success of this historic flight.



Above left: At Flying Tigers LAX terminal Sunday, June 9, entertainers Quincy Jones and Lionel Richie, and Ken Kragen, president of USA for Africa, give thumbs-up for USA for Africa's first relief flight. Above right: In Khartoum, Charter Operations Supervisors Roger Peake, on the ground, and Jochem Derschow, on the aircraft, guide forklift into place for offload.



Above left: Superstar Diana Ross, with Flying Tigers Andy Butafuoco, left, and Ian Jackson, watches loading of relief goods at JFK while TV cameras watch her. Above right: Flight Attendants Kristi Peake, left, and Lisa Martin pause for a picture with security officers at Khartoum Airport, Sudan.



Caracas Inauguration



Flying Tigers' scheduled B-747 all-cargo service between the U.S. and Venezuela was inaugurated Monday, June 3 as planned with Caracas added to the airline's southbound flight 50 continuing to Brazil, Argentina and Trinidad and to northbound flight 51 from Argentina and Brazil. Flying Tigers from headquarters and our Latin America Division met customers and government and industry officials at a reception held in Caracas June 4 celebrating the new service. Among those at the reception were, above left, l-r, Carl Asmus, senior director of marketing and customer communication; Dr. Luis Ignacio Mendoza, president of Viasa, Venezuelan flag carrier; VP-Latin America George Zettler; and Executive Vice President Lewis Jordan. Above right, new General Manager-Venezuela Juan Cento.

Clydesdales Coddled from LAX to Japan



Two world-famous Budweiser Clydesdale hitch horses traveled on board a Flying Tigers B-747 jetfreighter to Narita, Japan in May to take part in Japan's 1985 International Exposition. The two horses — named Johnny and Jacky — will remain in Japan for approximately six months, marking the first extended overseas visit for the renowned Budweiser Clydesdales. The Clydesdales traveled in a Flying Tigers airstable on scheduled flight 73 from Los Angeles to Narita via San Francisco and Anchorage. They were accompanied by a special handler. Above, Flying Tigers Senior Services Supervisor Paul Griffith gets acquainted with one of the giant draft horses just prior to loading at LAX. At left, the horses are shown at Anheuser-Busch Clydesdale Operations in St. Louis, Missouri during training with Japanese drivers in preparation for their participation in the Japan International Exposition.

Germany, Japan Are Named T.O.T.Y. Winners for 1984

Flying Tigers teams in Germany and Japan have been named 1984 Terminal of the Year winners for Europe and Japan.

Germany

Announcement of the European T.O.T.Y. was made by Vice President of Europe Al Hicks at the European general managers' meeting April 22-23 in Paris. GM-Germany Oswald Buttler accepted the award on behalf of his German team.

Hicks noted that Frankfurt — acting as Flying Tigers' European

hub — has achieved significantly improved sales and productivity results since implementation of the European strategy in 1983.

Japan

The 1984 Asia T.O.T.Y. award was presented to GM-Japan Roy King at the Asia general managers' May meeting in Taipei. Japan received the award for achievements based on revenue production, expense control, yield improvement, productivity gain and schedule reliability.

U.K. Honors Shipper of Year

The United Kingdom's "Shipper of the Year" contest for 1985, co-sponsored by Flying Tigers and the weekly trade publication "International Freighting Weekly", has been won by Bill Pusey, export/commercial manager for Gordon Fraser Gallery Ltd. in the U.K.

Britain's Princess Anne presented the Shipper of the Year award at a special luncheon attended by 400 guests at the World Freight Exhibition Conference June 4.

In the contest, which is regarded as the U.K. freighting industry's most prestigious event, contestants were asked to answer a series of questions testing their general air cargo knowledge.

Representing Flying Tigers at the luncheon were VP-Europe Al Hicks and U.K. General Manager Bob Wetherill. The luncheon immediately followed a major speech delivered by Hicks at the

conference on the role of air cargo carriers in international trade.

This is the fourth year Flying Tigers has co-sponsored the contest.



Britain's Princess Anne, above left, presents award to 1985 U.K. Shipper of the Year Bill Pusey.

Columbus Update

Work is progressing on the development of Flying Tigers' new hub operation at Rickenbacker Air National Guard Base near Columbus, Ohio, with construction now underway on the airline's new facility there. Every effort is being made to have the new facility ready for operation by December this year.

Elephants Do Fly

Flying Tigers had an unusual passenger on board the airline's scheduled B-727 jetfreighter service from San Francisco to Orlando, Florida recently — "Mara" the baby elephant, who tipped the scales at 1,544 pounds. Mara was purchased by a citizens' group in San Jose, California that had raised approximately \$19,000 to block the sale of the young pachyderm to a circus. She was destined for a 600-acre animal refuge in Ocala, Florida.

Meetings Held in Miami, Atlanta

In keeping with Flying Tigers' ongoing communications efforts, Executive Vice President Lewis Jordan participated along with other officers and members of the airline's headquarters management team in employee meetings recently at Miami and Atlanta terminals to talk about Flying Tigers' operating plan and answer employee questions.

So far this year similar employee meetings have been held at Flying Tigers locations including San Francisco, New York, Chicago, headquarters, Los Angeles, Anchorage, Seattle and Dallas/Fort Worth, and future meetings will be conducted around the system as time and schedules permit, Jordan said.

FLYING TIGERS review

Published by the Public Relations Department, Flying Tigers, 7401 World Way West, P.O. Box 92935, Los Angeles, CA 90009. Co-mail: HDQ-807.

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Flying Tigers is a Tiger International Company

Our Travel Privileges

... how to use them ... how to protect them.

As Flying Tigers employees we are fortunate to have travel privileges not only on our own aircraft but with many other carriers serving locations around the world. These privileges are important to us, and how we use them is too. This Flying Tigers Review supplement tells you what your privileges are, how to use them and what your responsibilities are when you do. Although you are responsible for planning your own personal travel, you

will find the materials you need as well as assistance at the Pass Bureau. The Pass Bureau office is located on the ground floor of the Lo-Tiger Building at World Headquarters in Los Angeles; mail code 192; telephone (213) 646-7363. In addition, benefits coordinators who can supply resource material and are authorized to issue Flying Tigers passes have been designated at some terminals.

Please save this Travel Privileges supplement.

Traveling . . . And Shipping . . . On Company Aircraft

Travel

Who can fly on Flying Tigers aircraft?

B747's—Full-time and part-time employees and retirees only. Family members are not eligible at this time. Flying Tigers is continuing to actively seek Federal Aviation Administration exemption allowing us to carry family members on board our B-747 aircraft without the presence of a flight attendant. For more on this issue, see the box below.

B727s — Full-time Flying Tigers employees are eligible to travel on B-727 aircraft flown by Flying Tigers personnel.

When am I eligible to fly on company aircraft?

Upon completion of 90 days of continuous service.

How often can I travel?

Domestic and international pass privileges are unlimited after completion of the necessary service.

Where can I fly?

Full-time employees and retirees may fly anywhere between our domestic and international terminals. Part-time employees may fly anywhere between our domestic terminals only. To obtain schedule information, consult Flying Tigers' General Schedule or call your local operations, customer service or sales office.

How do I get a pass?

Complete FTL Form 1220 — *Request for Transportation on Company Aircraft* and apply through the Pass Bureau or the trip pass authority at your station.

B-747 Family Travel

At a meeting with FAA representatives set up specifically to address this issue, it was indicated that authority for family members to travel on Flying Tigers 747s could be granted if employees were adequately trained in evacuation procedures and accompanied family members on board the flights.

In response, Flying Tigers is currently finalizing an "Evacuation Assistants Training Manual" to be submitted to the FAA for approval. If approved it will be used to train interested employees in 747 safety procedures, enabling them to accompany family members on 747 flights.

We will keep you posted about progress in this important matter.

Employees with one year or more of full-time service are eligible to receive a *Personal Travel Annual Pass*. The pass is valid for space available travel throughout Flying Tigers' system. Employees with less than one year of service are eligible to receive a trip pass valid for space available travel for 90 days duration.

How do I make reservations for a flight?

You may list for space available travel 24 hours before flight time by calling the local traffic agent at the point of departure.

Is meal service available?

Meal service is provided for space available travelers on our international routes only. Please note that meals are not provided for space available travelers on our domestic routes (this includes Anchorage and San Juan).

What are the chances of being bumped?

Your chances of being bumped are dependent upon (1) the type of aircraft being used on the route you plan to travel (the number of seats available range from 2 to 19) and (2) the boarding priority you hold.

Please note that retirees may not be on board when "Cargo Aircraft Only Dangerous Goods" are transported.

Boarding priorities are as follows:

1st Priority: Company business travel.

Employee should hold a company business pass. In the case of crew members, the name of the employee traveling should appear either on the Positive Space Deadhead List generated from crew control or the Flight Attendant Schedule generated from flight attendant scheduling. Both twxs are sent daily.

Crew members of other airlines may be allowed 1st priority boarding only when traveling on company business. Permission for such travel must be authorized by the Vice President of Flight Operations. This authorization is sent by twx to the originating station.

2nd Priority: Personal travel-emergency.

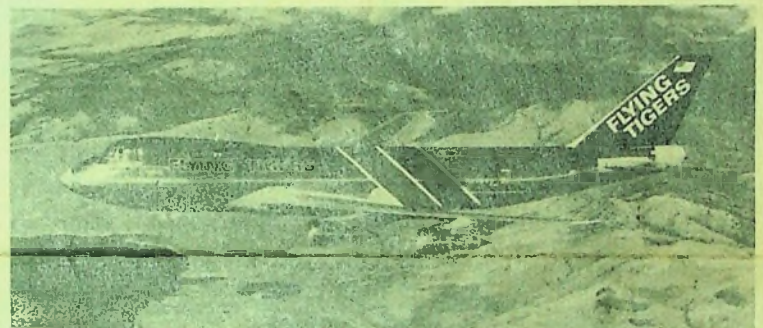
Employee should hold an emergency trip pass. Emergency status is granted in the case of death or impending death in the employee's family.

3rd Priority: Personal travel-vacation.

Employee should hold a vacation trip pass. Vacation status is granted only if evidence of vacation days being taken is produced.

4th Priority: Personal travel.

Employee should hold either a Personal



Travel Annual Pass or a domestic or international trip pass.

Passenger categories take the following precedence:

- 1st - Active employees.
- 2nd - Retirees.
- 3rd - Furloughed employees who are eligible for company travel under certain agreements.
- 4th - Crew members of other airlines.

Documents Are A Must

Employees planning space available travel on Flying Tigers must adequately prepare for the possibility of being bumped along the way. This is especially important for international travel. Operations personnel at U.S. gateway stations are authorized to refuse boarding to employees who do not carry the necessary travel documents for entry into countries en route to their destination. For example: If you plan to visit Hong Kong, there is the possibility that you might be bumped at Narita. Therefore, you will need the proper documents for entry into Japan as well as Hong Kong. Failure to hold the necessary documents for entry into a foreign country (even though you didn't plan on being there) can result in your seizure by local immigration authorities and a consequential fine to and action against Flying Tigers, as the carrier who brought you there.

Shipping

May I ship my personal belongings on company aircraft?

Yes! There are three different shipping programs available to all full and part-time employees after completion of 90 days of continuous service. Shipping privileges are also available to retirees.

Non-revenue — a limit of two space available shipping occasions per calendar

year will be granted to each employee for transportation of personal cargo. In no case will the aggregate shipment weight of these two shipments exceed 500 pounds (actual or dimensional).

Service Charge — On a space available basis, you may ship up to 200 pounds of personal cargo at a cost of 5 cents per pound domestically and 10 cents per pound internationally. A shipment of several pieces totalling 200 pounds is acceptable, however, no one piece in the shipment may weigh more than 150 pounds. Only one service charge coupon can be used in any 24-hour period.

50% Reduced Rate — For shipments of personal cargo weighing more than 200 pounds or when *positive space* is needed, employees may ship personal effects at 50% of the General Commodity Rate reflected in the Rates and Tariffs Manual.

How do I obtain authorization for shipping?

Non-revenue — Complete FTL Form 1275 — *Personal Property Shipment Authorization*. This authorization can be approved by the Pass Bureau or the highest management level at your location.

Service Charge & 50% Reduced Rate — Apply through the Pass Bureau by memo including your name, employee number, position, routing desired and approximate weight of shipment.

Conditions — Personal cargo is defined as those personal items which are owned by the employee or his family. Utilization of shipping privileges to provide an employee with direct economic gain is prohibited. Combination of any or all three parts of the program is not permitted.

Shipping embargoes may be placed in effect at short notice anytime during the year. Notices will be posted throughout the system stating exact embargo periods. Always check for embargoes before making plans for shipping.

Flight Planner

Plan your own flight with this schedule of airlines offering travel privileges to Flying Tigers and their families.

AIRLINE	REQUIRED* WORKING DAYS TO PROCESS	DISCOUNT SPACE AVAILABLE	ALSO** ELIGIBLE	COMMENTS
Aer Lingus Irish (EL)	21(A)	75%	C(18)	
Aerolineas Argentinas (AR)	21(A)	75%	C(18)	Also available \$80 service charge JFK/MIA round trip.
Air Afrique (RK)	21(A)	75%	C(21)	
Air Atlanta (CC)	21(T)	75%/Service Charge	R C(21)	One service charge per year after one year of service for employees and dependents only. \$30 round trip.
Air California (OC)	21(A)	75%	R C(21)	
Air Canada (AC)	5(A)	75%	R C(21)	
Air France (AF)	10(A)	50%	C(21)	Authorization made available at airport ticket counter on date of travel. Exact travel date needed.
Air India (AI)	21(T)	75%	C(21)	Call airline for fare quote.
Air New Zealand (TE)	21(T)	75%	C(21)	Pass Bureau will call for fare quote upon receipt of application.
Alaska Airlines (AS)	21(A)	75%	R C(21)	
Alitalia (AZ)	21(T)	75%	C(21)	Must be employed one year. Pass Bureau will call for fare quote. See "Special Fares" on next page.
Aloha (TS)	21(T)	Service Charge	C(21)	One service charge per year after one year of service for employees and dependents only (non-refundable, non-extendable). \$10 per leg.
Aloha (TS)	21(T)	75%	R C(21)	Call Pass Bureau for fare quote.
American (AA)	5(T)	75%	R C(21)	Authorization not available, tickets only. Call Pass Bureau for fare quote.
America West (HP)	21(T)	75%	R C(21)	Pass Bureau will call for fare quote.
Aspen (AP)	21(A)	75%/90%	R C(21)	One 90% application per year after one year of service for employees and dependents only.
Avianca (AV)	21(T)	75%	R C(21)	Call airline for fare quote. See "Special Fares" on next page.
Braniff	5(A)	75%		Family members not eligible.
British Airways (BA)	21(A)	75%	C(21)	See "Special Fares" on next page.
British Caledonian (BR)	21(T)	75%	C(21)	Call airline for fare quote.
Canadian Pacific (CP)	21(A)	75%	C(21)	
Cathay Pacific (CX)	21(T)	75%	C(18)	Must be employed one year. Call airline for fare quote.
China Airlines (CI)	21(T)	75%	C(21)	Pass Bureau will call for fare quote. 75% For employee. Spouse and dependents must pay 50%.
Delta (DL)	21(A)	75%	C(21)	Discount not applicable to London, Frankfurt, Paris or Honolulu routes.
Eastern (EA)	5(A)	75%	C(21)	
El Al (LY)	21(A)	75%	C(21)	See "Special Fares" on next page.
Flying Tigers (FT)	5(Pass)	100%	R	Family members not eligible.
Frontier (FL)	5(A)	Service Charge	C(19)	One service charge per year after one year of service. Purchase tickets prior to travel date.
Hawaiian Airlines (HA)	21(A)	75%	R C(21)	
Imperial (II)	21(T)	75%	C(21)	Call Imperial for fare quote.
Japan Airlines (JL)	21(A)	75%	C(21)	See "Special Fares" on next page.
Jet America (SI)	5(A)	75%	C(21)	
Jet America (SI)	21(T)	Service Charge	C(21)	One service charge application per year after one year of service. \$40 round trip all routes.
KLM Royal Dutch Airlines (KL)	21(A)	75%	C(21)	See "Special Fares" on next page.
Korean Air Lines (KE)	21(T)	50%	C(21)	Pass Bureau will call for fare quote. See "Special Fares" on next page.
Lufthansa German Airlines (LH)	21(A)	75%	C(21)	Must be employed one year. Discount within Germany only if arrival in Germany was on Lufthansa.
Mexicana (MX)	21(A)	75%	C(21)	See "Special Fares" on next page.
Midway (ML)	21(T)	Service Charge	R C(21)	One service charge per year after one year of service for employees and dependents only. Service charge on all routes is \$40 round trip.
New York Air (NY)	21(A)	75%	C(21)	
Northwest Orient (NW)	21(A)	75%	C(21)	
Ozark (OZ)	21(A)	75%	R C(20)	
Pacific Western (PW)	21(A)	75%/90%	R C(21)	One 90% application per year after one year of service for employees and dependents only.
Pakistan International (PK)	21(A)	75%	C(21)	Discount on transatlantic routes only.
Pan American (PA)	5(A)	75%	R C(19)	All departures other than LAX. Pan Am requires up to 3 days to ticket.
Pan American (PA)	21(T)	75%	R C(19)	LAX departures only. Pass Bureau will call for fare quote. First class not permitted at reduced rate.
Philippine Airlines (PR)	21(A)	75%	C(21)	
Piedmont (PI)	21(A)	75%	R C(21)	

AIRLINE	REQUIRED* WORKING DAYS TO PROCESS	DISCOUNT SPACE AVAILABLE	ALSO** ELIGIBLE	COMMENTS
Ransome (RZ)	21(A)	75%		
Reeve Aleutian (RV)	21(A)	75%	R C(21)	Retirees one 75% per year.
Reeve Aleutian (RV)	21(T)	Service Charge	C(21)	One service charge per year after one year of service for employee and dependents only. \$30 round trip if not including Seattle, \$36 if including Seattle.
Republic (RC)	21(A)	75%/90%	R C(21)	One 90% application per year after one year of service for employee and dependents only.
Sabena Belgian World (SN)	21(A)	75%	C(21)	
SAS Scandinavian (SK)	21(A)	75%	C(21)	Coach class only.
Sierra Pacific (SZ)	21(A)	75%	C(21)	
Southwest (WN)	21(T)	Service Charge	C(21)	Unlimited service charge. All routes \$40 round trip.
Swissair (SR)	21(A)	75%	C(21)	75% on inter-continental only.
Thai International (TG)	21(T)	75%	C(21)	Call airline for fare quote.
Trans Central (ZM)	21(A)	100%	C(21)	One service charge per year after one year of service.
Transamerica (TV)	21(T)	75%	C(21)	Scheduled flights only. Pass Bureau will call for fare quote.
TWA (TW)	5(A)	75%	C(21)	
United (UA)	5(A)	75%	C(21)	Purchase ticket at sales office. Allow 3 days for ticketing.
United (UA)	5(T)	75%	C(21)	Call Pass Bureau for fare quote.
U.S. Air (AL)	21(A)	75%/90%	R C(21)	One 90% application per year after one year of service for employees and dependents only.
UTA French Airlines (UT)	21(A)	75%	R C(21)	Purchase tickets at Air France ticket counter.
Varig (RG)	21(A)	75%	C(21)	See "Special Fares" below. No discount within Brazil.
Western (WA)	5(T)	75%	R C(21)	Authorizations are not available, tickets only. Call Pass Bureau for fare quote.
Wings West (RM)	21(A)	75%/90%	R C(21)	One 90% application per year after one year of service for employees and dependents only.
World (WO)	21(A)	75%	C(21)	

*Required Working Days to Process. YOU MUST Allow the Number of Days Shown.

**R = Retirees

C = Children up to ()

(A) = An authorization to purchase ticket is issued.

(T) = Actual ticket is issued and must be paid for in advance.

American, United and Western - Personal checks are acceptable. Make payable to Flying Tigers.

All others - Certified check or money order only. Make payable to specific airline requested.

Special Fares

In addition to the discounts shown on our "Flight Planner" chart, Flying Tigers' employees are able to participate in special fare programs offered by many airlines. The following is a summary of these special fares. The prices shown are subject to change at short notice and vary according to origin and destination. Therefore, costs listed are approximate. The exact amount can be obtained by contacting the Pass Bureau. The fares are offered year round except where noted differently in the comments column; however, seasonal embargoes may be in effect. Always check for embargoes before making your plans.

AIRLINE	NAME OF FARE	ORIGIN	DESTINATION	FARE (APPROXIMATE)	ALSO ELIGIBLE*	COMMENTS
Alitalia	Regional	JFK, BOS, YYZ, YMX	Italy	\$303	C(22)	One year of service required.
Austrian	Waltz Away	All Routes	All Routes	\$25 per flt. seg.	C(21)	
Avianca	Red Ruana	North American Gateways	South America	\$93-\$173	C(18)	Three stopovers permitted at no extra charge. Not offered out of Los Angeles.
British Airways	Speedbird	North American Gateways	London	\$202-\$272	R C(24)	
El Al	Shalom	North American Gateways	Israel	\$252-\$302	R C(21)	
Iberia	Fanfare	JFK, MIA	Spain	\$153	C(20)	
Japan Airlines	Tomadachi	U.S. Gateways	Japan, Taiwan	\$138-\$203	C(21)	Usually offered December through March only.
KLM Royal Dutch Airlines	Amsterdam Fare	U.S. Gateways	Holland	\$203	R C(24)	
Korean Air Lines	Morning Calm	LAX, JFK, HNL, ANC	HNL, SEL	\$106-\$253	C(21)	Employee must accompany dependents. Children age 2-12 half price. Under 2, 10% of fare.
Mexicana	Fiesta Fare	U.S. Gateways	Mexico, Puerto Rico, Guatemala	\$73-\$118	C(21)	\$15 extra per stopover. Children under 12 half price.
Varig	Amigo Fare	LAX, MIA, JFK	South America, Japan	\$128	C(21)	

CERTIFIED CHECK OR MONEY ORDER MADE PAYABLE TO THE AIRLINE MUST ACCOMPANY REQUEST ON ALL SPECIAL FARES.

*R = Retirees

C() = Children up to the age of ()

Please note that the special fares listed represent a very limited number of discounts available to Flying Tigers' employees. In addition to special fares, many reduced rate and all-inclusive tours are listed in interline travel publications. Subscription forms for many of these publications are available from the Pass Bureau.

Using Your Travel Privileges

The following guidelines and helpful hints are provided to assist you in using . . . and protecting . . . your interline travel privileges.

Eligibility — Other Airlines

Free and reduced rate travel on other airlines is granted to full-time, active employees and their immediate family members after the employee has completed six months of full-time service. Immediate family members are defined as spouse and dependent children under the age of 18/21 (age is dependent on the individual airline agreement).

Retirees and their spouses and dependent children are granted free and reduced rate travel in accordance with interline agreements. Part-time employees are restricted from reduced rate travel due to interline agreements.

Some Notes About Traveling On Other Airlines

When listing or booking for a flight, you should immediately inform the reservation agent that you are an airline employee traveling at a reduced rate. Always give accurate information. *Never reserve as a full-fare passenger when you plan to travel at a reduced rate.* You may LIST for a flight 72 hours in advance. This alerts the airline that they may expect passengers in addition to those with confirmed reservations. If you don't list ahead you may be "bumped" by a "space available" passenger who did, or you may not have a meal provided to you during the flight. Space available travelers may list for meal service a day or two prior to travel date, if the reservations agent is willing to do so.

On the day of departure, check in at least 30 minutes before flight time for domestic flights. Allow at least 1 hour and 30 minutes for international flights. After check-in, keep clear of the counter until called for boarding. All passengers must be prepared to present positive identification. Employees should present their company I.D. card. Family members should carry a valid drivers license or similar personal identification. Proof of marital status may be required.

Attire: Adhere to the standard of dress of the airline on which you are traveling. Transportation will be denied to passengers wearing shorts, jeans, tank tops, t-shirts, sweatshirts or thongs. The agent on duty has the responsibility of enforcing the dress standards. Under no circumstances should the agent's opinion be challenged.

Remember, the better dressed you are when traveling interline, the better you can expect to be treated by other airline personnel. If there is an opportunity for upgrading to a higher class of travel, your attire could make the difference.

A word about conduct: • Maintain a 'low profile' on the ground and in the air. • Refrain from discussing your pass privileges with revenue passengers or in areas where they may overhear you. • Limit your conversation with other non-revenue passengers to exclude reference to pass privileges. • If you are denied boarding or asked to deplane at any point, comply quickly and quietly. • Don't monopolize the flight crew's time. Remember, revenue passengers are first for all services. • Promotional games and/or contests are for revenue passengers only. Non-revenue travelers should not participate.

Ticketing

American/Western/United

The Pass Bureau provides actual tickets only for American and Western Airlines. Actual tickets or authorizations are available for United Airlines. When requesting tickets for either AA, WAL or UAL, please call the Pass Bureau for a fare quote, make check payable to Flying Tigers, and attach it to the application. (Employee's personal check is O.K.).

Other Airlines

When you are required to send payment along with your request for any airline other than AA, UAL or WAL, please use a cashier's check, credit union check or money order (make payable to the airline) — no personal checks, please.

Days to Process

"Required Working Days to Process" on the "Flight Planner" chart means the number of days — not counting weekends — you should allow for the Pass Bureau or your Benefits Coordinator to process your requests for travel authorizations and/or tickets. In most cases, after obtaining an authorization, you must also secure your tickets in advance of your travel. Be sure to check all aspects of ticketing for your planned travel and allow enough time.

I.D. Letters

When checking into a hotel or renting an automobile at discount rates, your identification card is generally sufficient as proof of your airline affiliation. If you wish to reserve rooms or cars in advance, you may need a letter verifying your airline affiliation. A similar letter will be required if you have won a trip pass on another airline or are booking an interline tour directly with the tour organizers and are obtaining your tickets by mail. These letters of introduction can be provided by either the supervisor or manager of your station or by the Pass Bureau. If you request the letter from the Pass Bureau, be sure to include in your request your name, employee number, job title, hire date and the purpose of the letter.

Note: Please allow five days processing time for identification letters ordered from the Pass Bureau.

Refunds

The Pass Bureau will process your request for refunds of unused portions of AA, WAL and UAL tickets. Apply on form FTL9500 and allow six to eight weeks for processing.

Refunds for unused tickets on all other carriers should be directed to the airline. Employees can apply either in person at the airport ticket office or city sales office or in writing to the airline's corporate refund department.

Please note that "service charge" tickets and unused segments of "special fares" are usually non-refundable.

Plan Ahead

It's not that they don't want to help . . . but our terminal staffs are busy and do not have time to respond to your personal travel requirements.

Employees traveling on personal business cannot call on any Flying Tigers terminal staff, especially at international stations, for assistance with travel plans — hotels, transportation, etc. The respon-

sibility for planning your travel is yours. Flying Tigers employees are not provided to assist you with your personal plans. Plan ahead and be prepared by making your own arrangements.

Even You Can Be "Bumped" — Be Prepared

Keep in mind that during periods of heavy revenue traffic, reduced rate travelers may be denied boarding a particular flight, or may be "bumped" enroute. Always travel with back-up authorizations and/or tickets. In anticipation of "bumping" within the Flying Tigers system, you should have back-ups and all necessary entrance documents for each country enroute to your destination. Remember, Flying Tigers worldwide terminal staff cannot be responsible for employees stranded on personal travel trips.

Abuse . . . And Lose

Reduced rate travel privileges are extended to Flying Tigers employees for use when traveling on Flying Tigers company business or personal travel only. To use the privilege for any other business related transportation is a violation of our interline agreements and could jeopardize our interline relations. Should such a violation be proven, the Company reserves the right to exercise corrective action including suspension of travel privileges and up to termination of employment.

Remember, reduced rate travel is a privilege, not a right.

Do Some Homework

Since deregulation, fare structures have changed drastically. Most airlines now offer super-saver and excursion rates to full-paying travelers. Our interline agreements generally allow us to discount only regular Coach (Y) and First Class (F) fares. There may be instances where a full fare super-saver fare may be as low as a discounted Y or F class fare. Do some research . . . you may save yourself money.

It's Up to You

It's your trip . . . and it's your responsibility to make all travel plans and arrangements for yourself and your eligible family members. Flying Tigers' Pass Bureau staff will process your requests for authorizations or tickets on other airlines, supply letters of introduction, give fare quotes as indicated on the "Flight Planner" list and guide you to helpful resources. However, time and staff size do not permit the Pass Bureau to plan your trip for you.

The staff can, however, direct you to a number of information sources you can consult including: airline schedules, the Official Airline Guide (OAG), fliers posted and interline travel magazines to which you can subscribe.

Update

Taxation and Travel Benefits

Over the last several years U.S. airlines and their employees have lobbied Congress against the taxation of our travel privileges. This activity was successful in keeping a large portion of our pass privileges from being subjected to taxation. However, the passage of the Tax Reform Act of 1984 affects certain aspects of our reduced rate program effective January 1, 1985.

Briefly, the act provides that free or reduced rate personal travel by airline employees (including spouse and dependent children) is allowed without tax implications provided there is a reciprocal agreement in place between the carriers and the passenger carrier does not forego revenue in extending the privilege.

Parents, brothers, sisters or companions are not exempt from taxation if provided with free or reduced rate travel.

Our "Flight Planner" list in this issue reflects the changes in our interline agreements which have been made by the passenger carriers as a result of their interpretation of the law. The main changes in the agreements are:

- Positive space (50%) personal

reduced rate travel for employees, retirees, their spouses and dependent children is eliminated.

- All reduced rate travel for parents is discontinued. (While airlines have diminished parental eligibility, traditional discounts offered to parents at lodgings, car rental agencies and many tour companies remain unchanged.)

As a result of perhaps conservative interpretation of the law, other changes have been made by individual airlines. For example, in some cases the age limit for dependent children has been reduced; in others retirees are no longer eligible. Please review the "Flight Planner" list carefully for any changes that have occurred.

We will continue to monitor the actions and reactions of those affected by the Internal Revenue Service's tax law changes and will keep you apprised of any future changes in this area.

In the meantime, we urge you to persist in making your feelings on this issue known to your political representatives.



"Tiger Spirit" is Active in EWR

• This letter is to acknowledge with appreciation the smooth movement of 89,000 lbs. of freight into Basel, Switzerland, booked with your airline recently.

At this time, I would like to say that the primary reason I selected Flying Tigers to handle this cargo was due to the proficiency of **Linda Abrams** (account executive), Newark, New Jersey.

Ms. Abrams' expertise and professionalism has certainly been invaluable to us, and I am sure you will agree that personnel of Linda's high caliber can only enhance the quality of your overall services. You must be proud to have her affiliated with your sales staff.

We look forward to the continued good relationship with your airline, and to the favorable rapport we now enjoy with Ms. Abrams.

Brian O'Day
Export Manager
Cavalier International Airfreight
Newark, New Jersey

Reliable in LAX

• I want to express to you my appreciation for the prompt and more than efficient service I received. I want Flying Tigers to know that **Julie Johansson** (customer service representative-LAX) handled the shipment of my package as though I were the only customer. I never felt that I had anything, from pick-up to delivery, to worry about.

She did a fantastic job on handling my priority air shipment. If the rest of your staff is like her, you will continue to be successful as a top air cargo carrier.

Frank Alarcon
Warehouse Manager
California State University, Long Beach
Long Beach, California

Service Guaranteed

• I wish to thank you for your two letters indicating refunds for two shipments. In this day and age, it is rare for us to find a company so willing to back their services 100% and even rarer to receive an indicated refund without a long series of excuses.

We appreciate your integrity and we will be using your services whenever we require air cargo service.

Bill Walker
Superintendent
Vertecs Corporation
Kirkland, Washington

Customer Compliments

• This letter is to confirm my satisfaction for the service you rendered Kebec Freight and the manner in which you handled the freight for my customer in California.

I received congratulations from the United States Navy for the way we did business with them. Consequently, the congratulations are not only for us but Kebec Freight and their air transport. In that case, we thank Flying Tigers for respecting the instructions we gave to

Kebec and for contacting the consignee when the shipment arrived at its destination. That means the customer is satisfied, which means more orders and additional business for everyone. We hope this relationship will continue in the future.

Jacques Arseneault
Export Supervisor
Bombardier Inc.
Boucherville, Quebec

• In February, I flew with my future husband to Sacramento to get married. This was to enable our families and friends to share this special day with us. The point of this letter has to do with all the wedding gifts we received. You would be amazed at all the crystal, dishes and pottery. We had to get all of these items to Alaska in one piece and they all easily fit into three large Bekins' boxes. Due to the lack of time, we were unable to have the boxes professionally packed.

We called Flying Tigers in Sacramento on Tuesday, on Wednesday our three boxes were picked up and on Thursday they were delivered to our door in Anchorage, Alaska. Since we packed the boxes ourselves and were unable to insure them, we were a little worried. But when the boxes arrived they looked just as they did when they left Sacramento, with no damage whatsoever.

Since we were charged just a little over \$100, I'm sure our business had no big impact on your company, but we would like to tell you that your service impressed us very much. These days such excellent and courteous service is hard to come by, which is why I felt I had to write this letter. You will always be highly recommended by us and I'm sure we will use your services at some point again.

Laura Malelu
Anchorage, Alaska

MIA Salute

• I called your Miami office to trace a shipment of six cases which were supposed to have been shipped priority but somehow were shipped economy. We had a meeting scheduled at Marriott's Marco Beach Resort and these cases contained audio-visual material essential to the meeting.

Your employee, **Ron Gilbert** (traffic agent-MIA) was extremely helpful to me in finally locating these cases and arranging to truck them from Miami to Marco Island on Saturday. I felt you would be interested to learn of a job well done by one of your people.

Maureen V. Foster
Sr. Communications Specialist
IBM
Franklin Lakes, New Jersey

DEN Delivers

• I would like to commend one of your employees, **Louise Rawe** (customer service representative-DEN). We had a few problems to work out with your company and she jumped right on the job and was never put out like a lot of other companies doing a favor for an interline friend. Please realize that the problems were not because of your company but some of our own problems in trying to get some cargo into Denver.

I can't say enough about her performance. It's very refreshing to have someone willing to go that extra mile with a smile. Again I'd like to say thank you to Louise. I'll recommend your company to my various contacts.

Judy Pippin
Sales Manager
Frontier Airlines
Denver, Colorado

Just Great in JFK

Letter to **Joyce Palladino**, supervisor customer service-JFK:

• I had the pleasure of dealing with one of your employees, **Jack Hashim** (customer service representative-JFK) who was not only quite patient with all of my

novice questions, he was also most helpful and conscientious.

As I often deal with freight and forwarding companies in my office duties, I have never met anyone with such a positive and kind personality. If all of your employees are as helpful, you should be commended as this is a reflection of you as a supervisor.

Once again, my thanks to you and Jack for all of your assistance. It was truly a pleasure doing business with Flying Tigers.

Joanne Russo-Lanza
Office Manager
EMCA
Mamaroneck, New York

• I wanted to write you about the experience I had working with one of your JFK Customer Service Representatives, **Pamela Teer**. It's hard to know where to begin because, quite frankly, I can't give enough superlative descriptions of her job performance.

I faced what I was told by many people was an impossible task. As a result of a bureaucratic mix-up with the British mail system and London Customs, I was forced to get my art work from London to New York in 24 hours for an art show opening. Needless to say, I spent three full days, as Pam will attest, learning the import business to try to make this happen. Without her diligence, positive attitude and creative thinking, the job would not have been accomplished. Every time I was faced with a bureaucratic "no", Pam came up with a suggestion which transformed "no" to "yes". Her attitude of "yes, we can do it and yes, we will do it" made the difference.

The happy ending to the story is that my work did make it to the show and was finally installed literally with one minute to spare before the show opened. This was an important show for me and Pam made this satisfying conclusion possible.

Many dealers in New York were aware of my shipping saga as it was unfolding and were also aware of my successful results working with Flying Tigers. In Pam, you have a great asset. If all the members of your organization are of her caliber, you will be successful in business for a long time.

Steve Miller
Collective Mind, Inc.
New York, New York

MAC Praise

• Being in the Armed Forces, my travels have been many, on many airlines over many distances. But without question, I have never been so impressed with an airline and its personnel.

I left St. Louis on May 7th at 9:30 p.m. and arrived in Okinawa, Japan on May 9th at 8:30 a.m., making stops in Los Angeles and Anchorage. Every leg of the flight we had a new crew and each group was better than the next. We always had fast, cheerful service; hot meals and cold drinks. We never received a smug answer and always received prompt attention to a request.

Flying Tigers is a credit to the airline industry. I don't know why you don't go commercial. As a pilot myself, if the attitudes of the crew were any indication of management's concern for its personnel, it would be an honor to fly for your company. Keep up the good work. I look forward to flying back with you next year.

Mark Denwirth
Captain
United States Marine Corps
Seattle, Washington

Kudos for CLE

Letter to **Kathy Scheerer**, customer service representative-CLE:

• I would like to thank you for your help on the 24 shipments that we recently shipped by Flying Tigers. In our business, customer service and prompt service is very important. It is good to know that we can count on you and the rest of

the professionals at Flying Tigers for excellent service.

Karl E. Jakklich
Traffic Manager
Boston Distributors Inc.
Maple Heights, Ohio

Hooray, Houston and HDQ

• I would like to thank you for the help I received from two women you employ—**Margaret Williams** and **Kelli Kelsay** (customer service representatives-IAH).

I had been trying to find the most economical way to move to Hawaii and was hard pressed to find a straight answer. It's nice to know there are some people who care and try to help. Please give these two ladies a pat-on-the-back for being great representatives.

Nicole Weatherford
Houston, Texas

Letter to **Doug Seapara**, credit supervisor-HDQ:

• I would like to send a special thanks to **Mary Ellen Martin** (credit representative-HDQ) for her help in "saving" an account.

Thermco of Santa Ana, California had requested proof of delivery for a shipment. They would not pay the bill, which was \$1,695, until they received a written proof of delivery (which they had requested in December, 1984). Through Mary Ellen's efforts - she personally went to Traffic Files and found a copy of the proof of delivery slip - the customer paid the bill. Her work saved Flying Tigers at least \$1,695 in revenue and also a valuable Flying Tigers customer. Thanks again.

Fran Bantz
Account Executive
Flying Tigers
Los Angeles, California

Courtesy Counts

Letter to **Norma Asnaran**, customer finance-HDQ:

• I really appreciate the prompt attention and courtesy that I was given by you and **Cathy Venlos** (customer service representative) in your Chicago office in regards to my billing problem. Because of the fine service that I was given, I am sure that I will not hesitate in using your company again.

Beth Sommers
MYA Company, Inc.
Chicago, Illinois

Super in MSP

Letter to **Rick Guidarelli**, account executive-MSP:

• I would like to take this opportunity to express our appreciation for the cooperation that we received from the staff in your Minneapolis office. I would especially like to acknowledge that appreciation to the following employees—**Pat Holtz** and **Vicki Fabry** (customer service representatives) and **Lyle Lardhal** (PU&D driver).

These individuals are always friendly, courteous and extremely helpful. I know that we have asked for some impossible tasks from them at times, and they always come through. Whether it be to look something up that is nine months old, or to come back later to pick-up a shipment because we are not ready, they do what is asked without blinking an eye. I know that we do not always tell them how much we appreciate what they do for us, so I hope that you will convey our thanks to them.

Without taking the limelight away from the above three individuals, I would also like to say that working with you and **Dick Reed** (district sales manager) is a real pleasure.

I would like to say "thank you" to Flying Tigers' staff in Minneapolis.
Beverly Auer
Traffic Coordinator
National Computer Systems, Inc.
Minneapolis, Minnesota

Ed Trainor is Senior Director of Information Systems

Ed Trainor has been named senior director of information systems effective July 1, report to Senior Vice President of Administration and General Counsel Larry Nagin.

Trainor will be responsible for managing our information systems division which includes communications systems, data center operations, systems and programming, planning and control.

Trainor was previously assistant vice president of computer services for Amtrak in Washington, D.C. He holds a bachelor of science degree from The Citadel and an M.B.A. degree in the management of information systems from American University.

Philip Lee Named Sales Executive for U.K.'s Ireland Team

Philip Lee has joined Flying Tigers' U.K. team as sales executive in Ireland.

Lee comes to the airline from Northwest Orient at Shannon Airport where he worked in both

passenger and cargo divisions dealing with passenger and export cargo relations. Prior to that he worked as an executive officer in the Department of Agriculture in Dublin, Ireland.

"Mr. Lee joins Flying Tigers at a particularly exciting time on the Irish freighting scene," said Mike Braund, the airline's U.K. & Ireland sales manager, noting Flying Tigers' current significant level of activity transporting electronics and computer goods as well as valuable bloodstock consignments from Ireland.

The airline also carries pharmaceuticals and textiles, general consumer goods and personal effects to the U.S. on its weekly B-747 jetfreighter service from Shannon.



Philip Lee

Simon Lee is Happy in HKG!



It was a happy day in May for Simon Lee, Flying Tigers' customer service agent in Hong Kong, on the occasion of his marriage to Ms. Tsang Sau Yung. The couple honeymooned in San Francisco and Los Angeles as well as Tokyo—marking the first trip for both to the United States. They were particularly excited about their visits to Disneyland and Universal Studios in the Los Angeles area. Pictured at left, the newlyweds on their wedding day. The bride wore a traditional Chinese wedding gown of red accented with stunning beading and embroidery.

--Submitted by
Eva Cheung - HKG



Air Show Exhibits Move to Paris

Helicopters, airplane radar units, a tail and wing section and various other aircraft parts and exhibit materials were transported by Flying Tigers from Los Angeles to Paris, France in May in conjunction with the world famous Paris Air Show. Aerospace companies including Rockwell, McDonnell Douglas and Hughes were among 133 customers shipping items on board the B-747 flight operating on a LAX-JFK-CDG routing. The Paris Air Show - world's largest event of its kind - was held June 1-9 at Le Bourget airport near Paris. Flying Tigers also carried a consignment of air show materials returning to the U.S. following the exhibition. Air show cargo is off-loaded, above, at Flying Tigers' facility at Charles de Gaulle airport serving Paris.

In Memoriam

Calvin Cerniway, retired second officer, passed away May 19. Calvin had 30 years of service with Flying Tigers upon his retirement in 1980.

Mark Rusnak, station agent in Syracuse, died in an automobile accident June 1. Mark, son of Rudy Rusnak - manager of terminal services in Syracuse, had been with Flying Tigers four years and was in the process of transferring to our San Francisco terminal.

Oops...

Upon her retirement from Flying Tigers in May, Alice Kulis, supervisor of accounting, taxation and systems control at headquarters, had 22 years of service with Seaboard and Flying Tigers. In the May issue of *Flying Tigers Review*, she was incorrectly listed as retiring with four years of service.

Credit Lines

What Kind of Saver are You?

Some Tips for Building a Solid Savings Plan

Are you the type of saver who socks a little money away regularly into your good old-fashioned savings account? Smart you if you do! Most financial planners advise that you should have at least three to six months of income in a totally liquid regular savings account. That's the amount of money that should get you through any unforeseen emergency, gaps in employment, etc. As you build your savings, it's a good idea, too, to think about the money you're paying Uncle Sam each year - and how savings can cut your tax bill. Any person who works and earns income is eligible for an IRA and can deposit up to the individual maximum of \$2,000 per year.

Every IRA dollar deposited is tax-deferred until you retire (and presumably you'll be in a lower tax bracket at that time).

After your IRA deposits are made, it's appropriate to begin investments into high-yielding, insured certificates of deposit (CDs). CDs have great advantages—with a CD you earn a higher rate on your dollar than in a savings account and the funds are totally safe because they're insured, just like savings. Of course, CDs require a minimum balance - usually \$500 or more and there are penalties for early withdrawals. Many financial planners suggest that you invest up to 2 years of income into insured CDs before you investigate even higher-yielding, but uninsured investments like mutual funds, stocks, and precious metals. These types of investments can offer you fantas-

tic yields, but remember, they're uninsured. However, if you've followed the suggested savings plan above, you'll have built up a savings and investment portfolio that's safe, secure and large enough to accommodate the risks of uninsured investments.

Saving isn't Easy. Just Getting Started is the Hardest Part

That's why your Tiger Federal Credit Union offers payroll deduction. Payroll deduction is the safest, most convenient way to get paid. Your funds are deposited automatically into your Tiger Federal Credit Union accounts, and can be distributed any way you like - to share savings, checking

account, a Target Account, your IRA or even to a loan. Of course, your money starts earning dividends right away, so you earn more than if you waited to deposit your check yourself. What's more, you're not wasting your own time making trips to the Credit Union and standing in line to make your deposit.

Sign up for Payroll Deduction by Mail

Payroll deduction at your Credit Union can even save you one more trip because you can sign up by mail, if you wish. Just call us at 213-646-3084 or 1-800-GO-TIGER. We'll rush the necessary information to you. Of course, you can sign up in person at any Tiger Federal office, too.

Just a Reminder . . . New Hours at our Main Office

Our main office opens at 9:00 a.m. on Wednesdays and Thursdays. These new hours accom-

modate our staff training schedule. We'll continue to open at 8:00 a.m. on Mondays, Tuesdays and Fridays, and we stay open until 5:00 p.m. daily.

Work or Vacation Travel

Be sure to take along travelers checks. There's no need to worry about theft or loss of cash when you carry Barclay's Visa travelers cheques from your Credit Union. Backed by the international recognition of Visa, your checks are accepted at thousands of locations worldwide and should they be lost or stolen, Barclays offers an outstanding 24-hour refund service.

So play it safe - with travelers checks from your Credit Union!



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